

Proclamation

211 AWARENESS MONTH

Whereas, since its inception in 1971, 211 HelpLine has answered over 3 million calls, continuing to assist tens of thousands of individuals each year in times of need; and

Whereas, in an era of increasing uncertainty, 211's highly trained and accredited staff serve as frontline responders, providing 24/7 support and life-saving crisis intervention to individuals and families from all walks of life; and

Whereas, 211 remains a vital community resource, offering guidance and assistance to those struggling with mental and emotional health, addiction, housing insecurity, utility payments, food access, and other essential needs, ensuring every caller is heard and supported with available resource options; and

Whereas, beyond crisis support, 211 provides specialized advocacy programs, including Caregiver Support, Help Me Grow, Elder Crisis Outreach, and the life-saving "Sunshine" daily calls, which offer companionship and reassurance to isolated seniors and caregivers; and

Whereas, as the designated infrastructure for the 988 Lifeline and additional support lines for first responders and veterans, including MYFLVET, 211 continues to serve as a beacon of hope, connecting those in crisis with compassionate, peer-based support and critical services.

Now, Therefore, be it Proclaimed by the Board of County Commissioners of Indian River County, Florida, that all citizens are urged to recognize the invaluable services of 211 and to reach out at any time, day or night, when in need of support, guidance, or simply someone to listen.

Adopted this 11th day of February 2025.

**BOARD OF COUNTY COMMISSIONERS
INDIAN RIVER COUNTY, FLORIDA**

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