

Indian River County Department of Utility Services 1801 27th Street, Vero Beach, Florida 32960 Phone: 772-567-8000, Fax: 772-770-5143

Date: Name Street City and Zip Code Indian River County Department of Utility Service

Subject: Notice of unknown service line material

In 2022, staff at Indian River County Department of Utility Services (IRCDUS) began compiling data for a complete inventory of our water service lines. The data collected includes the County owned and privately owned service lines of all IRCDUS customers in the county. This is an unincorporated Countywide project, and we are asking for your help in completing this federally mandated requirement.

IRCDUS has created an interactive map that will help show you what kind of pipe materials are connected to your residence or business. Please check out the interactive map on our website at www.indianriver.gov if you would like to know what kind of pipes are in or around your home.

In many instances, IRCDUS has been unable to determine what material was used to construct the service lines for a large number of homes throughout the County and unfortunately, your residence is one of those homes. As such, in accordance with 40CFR §141.85 (e)(1), IRCDUS is informing you that the status of your service line is unknown.

Due to the unknown nature of your service line, we are asking for your help in identifying the service line material for the private portion of your home's service line. The private portion of the service line is typically the portion between the water meter and your home.

For additional information and guidance on how you can help please refer to the included tri-fold pamphlet. The pamphlet includes a QR code that will link you directly to the interactive map as well as a QR Code and link to a form that we would ask you to complete to help us in identifying your service line material.

Please feel free to contact us with any questions at (772) 770-5300 or visit our website at Indianriver.gov under the Utilities tab.

At the IRCDUS, our mission is to provide a future of high quality drinking water through exceptional personnel and operational practices, targeted at safeguarding public health and protecting our environment.