



Deborah Perez
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Waste Management
4310 77th Street
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Date: June 4, 2023

Himanshu Mehta
Managing Director, Solid Waste Disposal District
Indian River County
1325 74th Ave SW
Vero Beach, FL 32968

Subject: Confirmation of Agreed-Upon Items from May 28, 2025, Transition Meeting

Dear Mr. Mehta,

Based upon the discussions held during the Indian River County (IRC) and Waste Management Inc. of Florida (WM) May 28, 2025, collection transition meeting, IRC requested the following modifications to the transition plan and WM is providing this letter to formally memorialize the items that were discussed and the criteria to which WM agrees:

1. Yard Waste Exemption

Indian River County has informed WM that certain Homeowner Associations (HOAs) within the County are seeking exemption from the curbside yard waste collection service. WM understands that it will continue to receive full monthly payment from Indian River County for the curbside yard waste collection service, including for any homes that may become exempt from the curbside yard waste collection service.

In exchange, WM agrees to provide an equal number of additional yard waste carts (as a second cart) to residents who request them. For example, if 100 homes are exempted, then WM will provide 100 additional yard waste carts to homeowners who request an (additional) cart.

The following terms apply:

- WM will waive the \$100 additional roll cart fee for each (*i.e.* second) yard waste cart provided under this exemption program.
- Participating residential customers will pay WM the applicable monthly collection fee for the collection of the additional yard waste cart, currently \$10.00 per month.



- WM agrees to offer this second cart option for a one-year period beginning October 1, 2025, and ending September 30, 2026, or until the total number of exempted homes is reached; whichever comes first.
- Indian River County must notify WM no later than July 15, 2025, of the final number and specific locations of homes that are officially exempted.
- This exemption provision will apply through the initial term of the Franchise Agreement as well as during any unilateral extension option exercised by Indian River County.
- Delivery of the additional yard waste carts will begin on October 1, 2025.
- Customers who reside in an exempt HOA will not be allowed to transfer the exemption credit toward additional trash carts.
- For an exemption to be granted, it must apply to the entire HOA; individual homes within an HOA cannot be exempted separately.

2. Cart Swap Program

In response to Indian River County's request and resident feedback, WM agrees to initiate the roll cart size swap program earlier than originally planned. Although the original implementation date was January 2, 2026, WM will begin accepting and processing resident requests for roll cart size changes starting on October 1, 2025.

The following terms apply:

- The initial resident notification materials, already approved, printed, and mailed to residents, referenced a start date of January 2, 2026. With mutual agreement, the program will now begin on October 1, 2025, and run for a period of six months.
- IRC acknowledges that starting this program early will result in additional cost to WM. WM respectfully requests that IRC apply a dollar-for-dollar credit for cart swap expenses against Administrative Charges beginning October 1, 2025, until the full value of the cart swap costs has been credited.
- WM will provide copies of all applicable invoices related to the cart swap program to IRC for transparency and tracking purposes.
- Deliveries of new roll carts to newly constructed homes and exchanges related to damaged or stolen carts will continue under the separate timelines and procedures specified in Sections 12.2.2 and 12.3.6 of the Franchise Agreement.

WM values its continued partnership with Indian River County and appreciates the collaborative effort to ensure a smooth transition and ongoing service excellence. Please feel free to contact us should you have any questions or need further clarification regarding the above agreements.

Sincerely,

Deborah Perez
Senior Account Executive, Public Sector
WM of Indian River County