



ORDER FORM

Quote#: Q-166908
Expires: 25 May, 2023
Sales Executive: Nikki Kirkpatrick

Order Type: Quote
Date: 03 May, 2023

Bill To Contact:

Bill To: COUNTY OF INDIAN RIVER
1800 27TH ST BLDG B
VERO BEACH, FL 32960-0310 USA

Ship To Contact: Jennifer Pridgeon

Ship To: COUNTY OF INDIAN RIVER
1800 27TH ST BLDG B
VERO BEACH, FL 32960-0310 USA

Ship to Phone: 772-226-3946
Ship to Mobile:
Contact: Jennifer Pridgeon
Email: jpridgeon@ircgov.com

Currency: USD
Customer PO Number:
Solution ID: 6162026
Initial Term: 36 months
Billing Start Date: Upon Signature of Order Form
Data Center Location: USA

Shipping Terms: Shipping Point
Ship Method: FedEx Ground
Freight Term: Prepay & Add
Renewal Term: 12 months
Payment Terms: Net 30 Days

Order Notes:

This order is entered into between Customer and Kronos Incorporated, a UKG company, subject to the terms and conditions of the Master Agreement Reference #18220 dated March 18th, 2019, between the Lead Agency (acting as "Owner") and Kronos Incorporated (as the "Contractor"), as amended (specifically Sections A and K of Contract #18220).

The Professional Services TSG SMB Implementation guidelines are attached to this Order Form

SaaS Services

Billing Frequency: Annual in Advance

Product Name	Quantity	PEPM	Monthly Price
UKG TELESTAFF CLOUD	315	USD 8.00	USD 2,520.00
Total Price			USD 2,520.00

One Time Setup Fee

Billing Frequency: Billed 100% upon signature of the order form

Item	Total Price
One Time Setup Fees	USD 25,000.00

Quote Summary

Item	Total Price
Total Monthly SaaS and Equipment Rental Fees	USD 2,520.00

Item	Total Price
Total One Time Fees	USD 25,000.00

COUNTY OF INDIAN RIVER

Kronos Incorporated

Signature: _____

Signature: _____

Name: _____

Name: _____

Title: _____

Title: _____

Effective Date: _____

Effective Date: _____

Invoice amount will reflect deposit received. All professional services are billed as delivered with payment due, in accordance with the Payment Term set out in this Order Form. Unless otherwise indicated above, this order is subject to the relevant Kronos Terms and Conditions executed between the parties. **THIS ORDER IS SUBJECT TO APPLICABLE TAXES. THE ACTUAL TAX AMOUNT TO BE PAID BY CUSTOMER WILL BE SHOWN ON CUSTOMER'S INVOICE.** Shipping and handling charges will be reflected on the final invoice. The Monthly Price on this Order Form has been rounded to two decimal places for display purposes. As many as eight decimal places may be present in the actual price. Due to the rounding calculations, the actual price may not display as expected when displayed on your Order Form. Nonetheless, the actual price on your invoice is the true and binding total for this order for purposes of amounts owed for the term. If you are tax exempt; please provide a copy of your "Tax Exempt Certificate" with your signed quote.

UKG Telestaff SMB Implementation Services Guideline

The following applies to all entitlements within UKG TeleStaff™ SaaS SMB implementations:

UKG Delivered Value	
<p>UKG TeleStaff Entitlement</p>	<p>UKG Paragon™ Implementation methodology: UKG SaaS SMB fixed scope, fixed duration, remote implementations follow our UKG Paragon methodology — an iterative, collaborative approach, driven by value and realized through collaboration. UKG Paragon is bolstered by tools, techniques, and UKG™ (Ultimate Kronos Group) process recommendations.</p> <p>Project Management services including:</p> <ul style="list-style-type: none"> • Creation and maintenance of an online project workspace, work plan, issues and risks management, status calls and reports. • UKG Project Manager will work with customer Project Manager to jointly run project. • Project Management includes transition to UKG Global Support after the first deployment go-live. <p>Implementation approach:</p> <ul style="list-style-type: none"> • UKG will conduct one remote assessment with your project team to create one solution design for your organization. • Your team will conduct one testing cycle to accept that solution, which UKG will support. • UKG will support one production cutover. <p>Technical Architecture: Two environments (1 Production, 1 Development)</p> <p>Training: Through KnowledgeMap/KnowledgePass, we provide training for your core team, and provide you with collateral and toolsets to train your end-users. UKG training curriculums can be reviewed on the UKG customer website.</p> <p>Rapid Implementation: UKG SaaS SMB fixed scope implementations are designed to deliver value quickly to your organization. Project timelines span up to 6 months. Implementation support for this time span is included in the package. Extended project timelines beyond 6 months must be supported with additional professional services agreed via change order.</p>

UKG TeleStaff Standard Services

UKG Delivered Value	
UKG TeleStaff Scope	<p>One-time data import of customer supplied person data in UKG format</p> <p>Leave Requests</p> <p>Shift Trades</p> <p>Accrual Management with a one-time data import of customer supplied accrual data in UKG format</p> <p>Event Deployment</p> <p>Signup Processes</p> <p>Overtime/Off Duty Scheduling Processes</p> <p>Minimum Staffing</p> <p>Fatigue Rules</p> <p>SMS Configuration (Text via Twilio)</p> <p>Bidding (see below)</p> <p>Standard Payroll Export</p> <p>Standard Reports</p> <p>Authentication (SSO/LDAP)</p> <p>One 8-hour remote consultant training session: Admin, Bid Admin, or Scheduler</p> <p>Standard integration with UKG timekeeping product</p> <p>One production cutover</p> <p>Assumptions:</p> <ul style="list-style-type: none"> • Includes 1 Institution: <ul style="list-style-type: none"> ○ Includes 1 unique business unit with continuous 24/7 staffing requirements (Examples: Patrol, Jail, Fire Suppression, Communications) ○ Includes 1 administrative schedule group with no staffing rules • Customer is responsible for data setup for: <ul style="list-style-type: none"> ○ Events ○ Assignment Templates • Bidding: <ul style="list-style-type: none"> ○ One type of award (i.e. one PTO Type/Assignment) is included

	<ul style="list-style-type: none"> ○ Includes one bidding group. A bidding group is defined as having a unique set of qualifying rules that determines the bid order. ○ The execution of the bid includes 1 bid, 1 win, and 1 award cycle. ○ Cloning of Bids is the customer’s responsibility ○ Additional award types, bidding groups, execution steps, or cloning will require Additional Scoped Services to be defined
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UKG TeleStaff Value Added Services

The following value-added services are available for UKG TeleStaff SaaS SMB implementations for an additional fee and if identified on the Order Form. Refer to the UKG order form for a list of a la carte services included with your purchase.

UKG Delivered Value	
UKG TeleStaff	(#) Additional business unit with continuous 24/7 staffing requirements (Examples: Patrol, Jail, Fire Suppression, Communications) Extra Duty Event Management Other Scoped Services