



QUOTE

Municipal Captioning Inc.
214 Muirfield Ridge Dr
Garner, North Carolina 27529
United States

Phone: 6172451744
Toll free: 8888986864
municipalcaptioning.com

BILL TO
Indian River County BCC
Basil Dancy

BDancy@ircgov.com

Estimate Number: 1033

Estimate Date: November 27, 2018

Expires On: February 28, 2019

Grand Total (USD): \$108,784.50

Items	Quantity	Price	Amount
ACE-2000/492 Bundle ACE-2000 with SCE-492 Closed Caption Encoder Bundle	1	\$46,635.00	\$46,635.00
ACE 2200/492 Bundle ACE-2200 with SCE-492 Closed Caption Encoder Bundle	1	\$67,875.00	\$67,875.00
GOV Discount Municipal Captioning Inc. provides a Local Government discount which is equal to 5% of the product MSRP cost. Total on this line item is based on all above items, and would be adjusted if items are removed or added.	1	(\$5,725.50)	(\$5,725.50)
Shipping Free Shipping via UPS Ground -- offered as part of Municipal Captioning Inc.'s local government discount.	1	\$0.00	\$0.00

Total: \$108,784.50

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Notes

---Link Electronics Service Agreement---

Link Electronics shall maintain and service the preceding list of equipment and keep the equipment in good working order.



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Notes

Link Electronics shall provide service during regular business hours with the schedule to be based on the specific needs of the customer as determined by Link Electronics. In addition, Link Electronics shall provide unscheduled remedial maintenance ("on- call service") as and when needed. Both scheduled and unscheduled service maintenance shall include the following as deemed necessary by Link Electronics. Hardware maintenance will be performed at the Link Electronics factory. Software and operating system maintenance will be performed online.

Cost of Service Agreement after the first year (first year of service included in purchase price):

ACE-2000/492 bundle --- \$5,000 Per year
ACE-2200/492 bundle --- \$7,000 Per year

Service Agreement includes:

- Software version updates
- Firmware updates
- Hardware maintenance and updates; ACE-2000 Series of products and Link Encoder
- Updates to Language Model
- Speaker ID additions or changes and additions as needed
- Telephone technical Support 24/7 X 365 days per year

Services not included in Service Agreement (unless amended in service contract):

- Other safety tests or installations, whether or not recommended or directed by governmental authorities or by insurance companies.
- Any replacements with parts of a different design.
- Repairs caused by negligence or misuse of the equipment or any other factor except ordinary wear and tear.

The Customer will be required to pay for all shipping charges, in the event that the system needs to be shipped to/from the factory for maintenance or repairs.