JUL 1 62008



AT&T MA Reference No. 16262

20080721 -0421

AT&T Business Network Service (ABN) with Multi-Service Agreement

	172727	AT&T Sales Contact
Customor	AT&T	
		☑ Primary Contact
Indian River County	AT&T Corp.	Name: Nancy Vincz
Street Address: 1800 27th Street	or enter the International Affiliate Name	Street Address: 701 Northpoint Pkwy
City: Vero Beach	State Annual Control of the Control	City: West Palm Beach
State/Province: Fl	Select the regional address	State/Province: Fl
Zip Code: 32960	One AT&T Way, Bedminster, NJ 07921 2600 Camino Ramon, San Ramon, CA 94583	Zip Code: 33407
Country: USA	225 W. Randolph St., Chicago, IL 60606	Country: USA
-	One AT&T Plaza, Dallas, TX 75202	Telephone: 561-640-6668
	310 Orange Street, New Havon, CT 06510	Fax: 800-505-4552
	☐ 310 Orange Street, New Havon, CT 06510 ☑ 2180 Lake Bivd., 7 th Floor, Allanta, GA 30319	Email: nv5238@att.com
		Sales/Branch Manager: Mike King
	or enter International Affiliate Address	SCVP Name: Rusty Rhodes
		Sales Strata: BCS GEM SE
		Salos Region: Southeast
Customer Contact (for notices)	AT&T Contact (for notices)	AT&T Solution Provider or
,		Representative information (if
		applicable) 🔲
Name: Terry Smith	Street Address:	Name:
Title: Network Administrator	City:	Company Name:
Street Address: 1800 27th Street	State/Province:	Street Address:
Cilv: Vero Beach	Zip Code:	City:
State/Province: Fl	Country:	State/Province:
		Zip Codo:
Zip Code: 32960	With a copy to:	Country:
Country: USA	AT&T Corp.	Telephone:
Telephono: 772-226-1318	One AT&T Way	Fax
Fax	Bedminster, NJ 07921-0752	Email:
Email: tsmith@ircgov.com	ATTN: Master Agreement Support Team	Agent Code:
	Email: mast@alt.com	

This AT&T Multi-Service Agreement and Pricing Schedule (and any Pricing Schedule subsequently executed by the parties that references this Services Agreement) is subject to the attached Terms and Conditions (collectively, the "Agreement"). This Agreement incorporates the rates, terms and conditions set forth in the AT&T Service Guido located at http://new.serviceguide.ait.com, http://www.serviceguide.ait.com/abs/serviceguide.ait.com/aug., and in the AT&T Business Communications Service Agreement located at http://www.business.att.com/agreement/, each as amended from time to time. To the extent of any conflict between this Agreement and the AT&T Sorvice Guide, AT&T Acceptable Use Policy or the AT&T Business Communications Service Agreement, this Agreement shall take precedence. In addition, any Addendum to an "Attachment" or to the "Master Agreement" referencing this Agreement shall be deemed to be an Addendum to the attached Torms and Conditions.

Customer (by its authorized representative)	AT&T (by its authorized representative)
By. Joseph A. Bourd	By:
Name: JOSEPH A. BAIRD	Jerald Armstrong on behalf of S. Markiewicz
Title: COUNTY ADMINISTRATOR	Tille:
Dale: June 30, 2008	Date: 7/3/108

APPROVES AT TO FORM AND LEGAL TOTAL PROPERTY

Maliferia E. P. .. SSISTANT COUNTY ATTORNEY

Tupe Customer Confidential Information

Page 1 of 4

Multi-Service Agreement Terms and Conditions

Contract Prices, Taxes and Surcharges: Unless otherwise stated in a Pricing Schedule, other than for VoIP and resold local exchange service the rates and charges stated in the Pricing Schedule are stabilized for the term of the Pricing Schedule (the "Term"), but do not include taxes and regulatory charges which are not stabilized. You are responsible for all applicable laxes and regulatory surcharges. Regulatory surcharges, including but not limited to UCC, USF, PICC and payphone charges, are specified in the AT&T Service Guide. Upon expiration of the Torm and subject to any notice periods set forth in the Service Guide and to any applicable minimum payment or retention periods, the Services will continue on a month-to-month basis during which AT&T may modify the rates, charges, terms and conditions applicable to the Service covered by such Pricing Schedule on thirty (30) days' prior notice.

Payment and Deposits: Payment is due thirty (30) days after the invoice date and must refer to invoice number. Restrictive endorsements or other statements on checks will not apply. For everque payments, AT&T may assess a late (se of the lower of 1.5% per month (18% per annum) or the maximum rate allowed by law and all costs (including allowey fees) of collecting delinquent or dishonored payments. AT&T may require you to pay a deposit or increase an existing deposit as a condition of providing Services. You authorize AT&T to Investigate your credit history at any time and to share credit information about you with credit reporting agencies. If annual MARC-Eligible recurring and usage charges (after discounts and credits) do not equal or exceed the MARC in Your Pricing Schedule, You will be billed an amount equal to the unsatisfied MARC for the contract year.

Termination and Termination Charges: Either party may terminate for material breach upon thirty (30) days prior written notice to the other party. If a Pricing Schedula is terminated by You for convenience or by AT&T for cause before the end of the Term, You will be billed an early termination charge of 50% of the unsatisfied MARC remaining in the Term. If a Service Component is terminated during its minimum retention period, You must pay any associated crodits, waivers or unpaid amortized charges. If a Service Component is terminated during its minimum payment period, You must pay the applicable amount of the monthly charge multiplied by the months remaining in the period.

Limitation of Liability: Either Party's Entire Liability (Other Than Customer's Liability for Properly Due Charges) and the Other Party's EXCLUSIVE REMEDIES FOR ANY CLAIMS ARISING IN CONNECTION WITH THIS AGREEMENT SHALL BE LIMITED TO PROVEN DIRECT DAMAGES NOT TO EXCEED IN THE AGGREGATE DURING ANY TWELVE-MONTH PERIOD THE TOTAL NET PAYMENTS PAYABLE BY YOU FOR THE AFFECTED SERVICE DURING THE THREE MONTHS PRECEDING THE MONTH IN WHICH THE DAMAGE OCCURRED. NEITHER PARTY SHALL BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, PUNITIVE, RELIANCE OR SPECIAL DAMAGES, INCLUDING DAMAGES FOR LOST PROFITS, ADVANTAGE, SAVINGS OR REVENUES OR INCREASED COST OF OPERATIONS, WHETHER OR NOT THE PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. AT&T SHALL NOT BE LIABLE FOR ANY DAMAGES ARISING OUT OF OR RELATING TO: INTEROPERABILITY, INTERACTION, ACCESS OR INTERCONNECTION PROBLEMS WITH APPLICATIONS, EQUIPMENT, SERVICES, CONTENT OR NETWORKS NOT PROVIDED BY AT&T; SERVICE INTERRUPTIONS OR LOST OR ALTERED MESSAGES OR TRANSMISSIONS (EXCEPT TO THE EXTENT CREDIT ALLOWANCES ARE SPECIFIED IN THE AT&T SERVICE GUIDE); OR UNAUTHORIZED ACCESS TO OR THEFT, ALTERATION, LOSS OR DESTRUCTION OF YOUR, USERS' OR THIRD PARTIES' APPLICATIONS, CONTENT, DATA, PROGRAMS, INFORMATION, NETWORK OR SYSTEMS.

DISCIAIMER OF WARRANTIES: AT&T MAKES NO EXPRESS OR IMPLIED WARRANTY AND DISCIAIMS ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AT&T DOES NOT WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE. AT&T DOES NOT WARRANT NETWORK SECURITY, THE ENCRYPTION EMPLOYED BY ANY SERVICE, THE INTEGRITY OF ANY DATA THAT IS SENT, BACKED UP, STORED OR SUBJECT TO LOAD BALANCING, OR THAT AT&T'S SECURITY PROCEDURES WILL PREVENT THE LOSS OF, ALTERATION OF, OR IMPROPER ACCESS TO, YOUR DATA AND

Billing and Disputes: If You do not dispute a charge in writing within 6 months after the invoice date, You walve the dispute. AT&T must issue a bill within six (6) months after the month in which the charges were incurred (other than for automated or live operated assisted calls) or it waives the charges.

Equipment: AT&T shall retain all right, tillo or interest in AT&T equipment and no ownership rights in AT&T equipment shall transfer to You. You must provide electric power and a suitable and secure environment free from environmental hazards for AT&T equipment, and You shall keep the AT&T equipment free from all liens, charges, and encumbrances. AT&T equipment shall not be removed, relocated, modified, interfered with, or attached to non-AT&T equipment without prior written authorization from AT&T. Tillo to and risk of loss of equipment AT&T sells You ("Furchased Equipment") will pass to You as of the delivery date, upon which date AT&T will have no further obligations of any kind with respect to that Purchased Equipment, except as set forth in an applicable Attachment, Pricing Schedule or Service Guide. If You do not accept the Purchased Equipment, the Purchased Equipment must be returned to the manufacturer. AT&T will obtain from the manufacturer and forward to You a Return Material Authorization. AT&T retains a purchase money security interest in all Purchased Equipment until You pay for it in full; You appoint AT&T as Your agent to sign and file a linancing statement to perfect AT&T's security interest. All Purchased Equipment is provided on an "AS IS" basis, except that AT&T will pass through to you any warranties available from its suppliers, to the extent that AT&T is permitted to do so under its contracts with those suppliers.

Hessin Prohibited: Unless applicable local law or regulation mandates otherwise, You may not result the Services to third parties.

Governing Law: Unless applicable law requires otherwise, state law issues concerning the construction, interpretation and performance of this Agreement shall be governed by the laws of the State of New York, U.S.A., excluding its choice of law rules.

Entire Agreement: THIS AGREEMENT, THE AT&T SERVICE GUIDE, THE AT&T ACCEPTABLE USE POLICY AND THE AT&T BUSINESS COMMUNICATIONS SERVICE AGREEMENT CONSTITUTE THE ENTIRE AGREEMENT BETWEEN THE PARTIES. THIS AGREEMENT SUPERSEDES ALL PRIOR AGREEMENTS, PROPOSALS, REPRESENTATIONS, STATEMENTS OR UNDERSTANDINGS, WHETHER WRITTEN OR ORAL CONCERNING THE SERVICES. THIS AGREEMENT SHALL NOT BE MODIFIED OR SUPPLEMENTED BY ANY WRITTEN OR ORAL STATEMENTS, PROPOSALS, REPRESENTATIONS, ADVERTISEMENTS, SERVICE DESCRIPTIONS OR YOUR PURCHASE ORDER FORMS NOT EXPRESSLY SET FORTH IN THIS AGREEMENT.

The rates, discounts and other provisions in this Pricing Schedule are contingent upon signature by both parties on or before August 31, 2008.

For AT&T Administrative Use Only
Master Agreement No

Pricing Schedule for AT&T Business Network Service

1. SERVICES

AT&T Business Network (ABN) Service

2. PRICING SCHEDULE TERM AND EFFECTIVE DATES

Pricing Schodule Torm	Term Start Date	Effocilve Date of Rates and Discounts
3 years	First day of first full billing cycle after installation of ABN Service	First day of first full billing cycle after Installation of ABN Service

3. MARC

	YEAR 1	YEAR 2	YEAR 3
MARC under this	\$1,000	\$1,000	\$1,000
Pricing Schedule			

4. MARC-ELIGIBLE CHARGES

 ABN Service including eligible Voice, Access, Local and Intrastate Services purchased under the ABN Service offer

5. NOT USED

6. PROMOTIONS, CREDITS, WAIVERS AND MINIMUM RETENTION AND PAYMENT PERIODS

6.1 <u>Promotions</u>

Service Guido promotions are not applicable under this Pricing Schedule

6.2 Credits

Amount of Credit*	Total number of switched access lines converted to be eligible for credit*	Month of Pricing Schedule Torm In which Credit is Appiled
\$25.00	1 – 5 lines	
\$50.00	6 – 10 lines	
\$75.00	11 15 lines	6th
\$100.00	16 – 20 lines	
\$125.00	21 – 25 lines	
\$150,00	26+ Ilnes	
·		

*AT&T will apply one of the above crodits based on the total number of switched access lines that the Customer converts from an AT&T Affiliated Company.

6.3 Walvers

Charges Walved	Month of Pricing Schedule Term in which Charges are waived	Minimum Retention Period
Waivers as specified In the Service Gulde for ABN Service	N/A	12 months
Outbound Monthly Charges and Outbound Minimum usage requirement for Per Main Billed Account, Per Customer Location- Switched Access and Per Customer Location-Dedicated Access	Every Month	None

The rates, discounts and other provisions in this Pricing Schedule are contingent upon signature by both parties on or before August 31, 2008.

For AT&T Administration	ve Use Only
	Master Agreement No

Pricing Schedule for AT&T Business Network Service

7 RATES AND DISCOUNTS

7.1 ABN Domestic and International Dial Station Outbound /Inbound Calling

ABN Service Voice and Component/Capability	Rate CPM*
Oulbound	
Standard	\$0.0456
Partially Connected	\$0.0319
Fully Connected	\$0.0237
Calling Card	\$0.1497
Inbound	
Standard	\$0.0456
Partially Connected	\$0.0319
Fully Connected	\$0.0237

^{*}Billed in Increments of 30 Second Initial Period or Fraction, Each Additional Second or Fraction. Rates displayed are not.

ABN Service Voice and Component/Capability	Discount	Rale Reference
International Voice	63%	Por Service Guide as revisod from time to time
ABN Local Voice and Intrastate	33%	Por Tariif as revised from time to time
ACCUNET T1.5 Service Primary Rate Interface Office Functions	75%	Per Service Gulde as revised from time to time

Additional Discount for Intrastate total charges		
Ştate	Discount	
Alabama	10%	
Arizona	30%	
Arkansas	5%	
California	7%	
Colorado	20%	
Connecticut	13%	
Dolaware	7%	
Florida	20%	
Georgia	10%	
Hawaii	3%	
(daho	15%	
Illinois	10%	
Indiana	15%	
lowa	3%	
Kansas	5%	
Kontucky	7%	
Louisiana	10%	
Maine	7%	
Maryland	3%	
Massachusetts	10%	
Michigan	15%	
Minnosola	13%	
Mississippi	7%	

dditional Discount for Ir State	Discount
lontana	15%
ebraska	7%
evada	20%
ow Hampshire	3%
ew Jorsey	3%
ow Mexico	13%
ew York	5%
orth Carolina	3%
hio	7%
klahoma	7%
regon	5%
ennsylvania	7%
hode Island	7%
outh Carolina	7%
outh Dakota	3%
ennossee	5%
OXAS .	7%
ıah	20%
ermont	3%
irginia	3%
ashington	17%
est Virginia	5%
isconsin	7%
yoming	17%

7.2 AT&T Terrestrial 1.544 Mbps Local Channel Services

Local Channel Mileago	Monthly Charges*	
	Fixed Charge	Per Mile Chargo
0-5	\$223.30	\$0.00
6-10	\$286.44	\$0.00
11-20	\$385.77	\$0.00
21-50	\$575.19	50.00
51+	\$535.15	\$6.16

^{*}Rates displayed are net.



AT&T Business Network (ABN) "Loyalty Program"

"Certification of Eligibility"

This Certification of Eligibility for the AT&T ABN Loyalty Program ("Program") is required for participation in the "Program" as defined on the AT&T Business Service Guide located at www.att.com/servicequide/business. With this signed Certification and Installation of a new ABN Term Plan contract, Customer will receive additional discounts applied on a monthly basis to Customer's ABN Voice Interstate LD and Intrastate LD originated switched calls (Standard).

Eligibility requirements per the Service Guide require Customers to certify that their subscribed locations (per Attachment A) are using only local exchange service linos or trunks which are provided by one of the AT&T Company ILEC affillates within the following states: Arkansas, California, Connecticut, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas, Wisconsin, Alabama, Georgia, Florida, Kentucky, Louislana, Mississippi, North Carolina, South Carolina, and Tennessee; and/or Customers subscribed locations (per Attachment B) in the affiliate states listed above where AT&T is not the local service ILEC provider (Non-Served Areas).

By signing below, Customer is certifying that the locations as listed in Attachment A and/or B is complete and accurate, and complies with the conditions and ilmitations described in the paragraph above.

AGREED: Customer

By: O A A BALCA

(Authorized Agent of Representative) Joseph A. Balca, County Administrator

JOSEPH A. BAIRD

(Typed or Printed Name)

COUNTY ADMINISTRATOR

APPROVED AS TO FORM

AND LEGAL STORM

MARIAL E. FELL

ASSISTANT COUNTY ATTORNEY

Customer Entity ("Customer") Indian River County - Board of County Commissioners

AT&T and Customer Confidential Information

This document and information contained herein may be disclosed only to authorized persons, and may be used only for authorized purposes, in accordance with applicable agreements.

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ATTACHMENT A - AT&T ABN Loyalty Program

Each Customer location you are subscribing to the ABN Loyalty program must have 100% of the Incumbent Local Exchange Carriers (ILEC) services in the AT&T affiliate states.

List the Billing Telephone Number and physical location of each Customer location served by the

ILEC's referenced in the Service Guide.	
Customer locations	Billing Telephone Number
example: 123 Main Street, AnyTown, IL 98765	example: (123) 456-7890
1800 27th Street &1801 27th Street	772-226-1000 thru 1999
4225 43rd Ave	772-226-2820 thru 2859
2000 16th Ave	772-226-3000 thru 3399
4225 43rd Ave	772-226-3400 thru 3499
4225 43rd Ave	772-226-3701-4000
	772-770-5000 thru 5499
	772-978-1783 thru 1 2 82
101 S Highway A1A	772 492-2405
	772 492-2406
	772 492-2407
	772 492-2408
·	772 492-2414
	772 492-2415
	772 492-2411
	772 492-2412
	772 492-2413
	772 492-2409
	772 492-2410
	772 492-1023
	772 492-1026
	772 492-2401
	772 492-2402
	772 492-2403
	772 492-2404
1001 CR 512 - Library	772 388-3697
	772 581-7651
	772 581-7652
	772 581-7653
	772 581-7654
	772 581-7655
	772 581-7676
1001 Sebastian Boulevard,	772 589-1355
	772 581-4985
·	772 581-4986
11604 US Hwy 1 Utilities	772 589-6070
11604 US Hwy 1 Clerk of Court	772 388-0656
11604 US Hwy 1 Property Appraiser	772 581-4987
11604 US Hwy 1 Veterans Services	772 581-4988
11604 US Hwy 1 Property Appraiser	772 581-4989
	772 581-4990
	772 581-4991
	772 581-4992
	772 581-4993
11604 US Hwy I Veterans Services	772 589-6597
	772 388-4481
· ·	772 388-4482

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11610 US Hwy 1 Tax Collector	772 388-6034 772 581-7656 772 581-7658 772 581-7659 772 581-4940 772 581-4941 772 581-4942 772 581-4943 772 581-4944 772 388-4491
11610 US Hwy 1 Tax Collector	772 581-7657 772 581-7658 772 581-7659 772 581-4940 772 581-4941 772 581-4942 772 581-4943 772 581-4944
11610 US Hwy 1 Tax Collector 11610 US Hwy 1 Tax Collector 11610 US Hwy 1 Tax Collector	772 581-7658 772 581-7659 772 581-4940 772 581-4941 772 581-4942 772 581-4943 772 581-4944
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AT&T and Customer Confidential Information

This document and information contained herein may be disclosed only to authorized persons, and may be used only for authorized purposes, in accordance with applicable agreements.

Page 3 of 5

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	772 388-4488
	772 388-4487
	772 388-4489
	772 388-4490
	772 388-4494
	772 388-4495
	772 388-4496
	772 388-4497
	772 388-4499
	112 300-4433
7775 County Dand 512 E-Names	772 571-2303
7735 County Road 512, Fellsmere	772 571-2305
	772 571-2305
	772 571-0248
r.	772 571-2318
•	772 571-2344
	772 571-2301
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A CONTRACTOR OF THE CONTRACTOR	
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Please Note: For Customers with many locations, it is acceptable to attach a list to this document.

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ATTACHMENT B - AT&T ABN Loyalty Program

Each Customer location you are subscribing to the ABN Loyalty Program In the affiliate states are in Non-Served Areas and meet the eligibility requirements per the Service Guide.

List the Billing Telephone Number and physical address for each Customer location (within the states listed on page 1 of this form) where AT&T does not provide local services from the list of AT&T ILEC's or AT&T Affiliate CLEC's referenced in the ABN Service Guide.

Customer locations	Billing Telephone Number
example: 123 Main Street, AnyTown, IL 98765	example: (123) 456-7890