

Indian River County Library System

Annual Plan of Service FY 2019/2020

The Annual Plan of Service is an outline of the Indian River County Library System's focus of activities during the year. The plan supports the goals, objectives, and action plan from the Library System's Long-Range Plan, and are supported by the Library System's budget as described.

The major emphasis during **Fiscal Year 2020 (October 1, 2019 to September 30, 2020)** will be:

- Begin offering Creativebug database and Weiss Financial Ratings database.
- Finish interior painting projects at Main and North County Libraries.
- Expand service area to the Intergenerational Center through the use of a state-of-the-art vending library.
- Upgrade signage and information centers throughout the libraries.
- Continue Archive Center digitization projects to preserve local and Florida history.
- Expand outreach to children and seniors.
- Continue to offer innovative programming that brings in historically difficult to reach age groups.
- Continue to provide public computer and internet instruction.
- Increase programming and services to children using improved staffing levels.
- Explore options for expanding North County library facility in order to accommodate population growth and demand for meeting space.
- Partner with local organizations to provide free legal clinics to the public.
- Market and promote the new Legal Study Center.
- Provide materials and information services that are responsive to the diverse needs of the public and legal community and ensure accessibility for all.