



September 19, 2017

Attn: Mr. John King - Director
Indian River County Emergency Services
4225 43rd Avenue
Vero Beach, FL 32967-1671

Dear Mr. King,

This letter is about the Solacom equipment utilized in the processing of 9-1-1 calls that is currently in use by Indian River County Florida. This equipment is referred to typically as the Guardian 9-1-1 system.

The system is maintained by AK Associates, an authorized Solacom distributor and service organization. AK Associates is the only such organization with factory trained/certified personnel located in Florida with the requisite experience to perform full installation and maintenance on your Solacom equipment. If you have any further questions please feel free to contact me at 937-609-1911.

Sincerely,

A handwritten signature in black ink that reads "Anthony A. Parrott". The signature is written in a cursive style.

Anthony A. Parrott
Vice President of Sales
Solacom Technologies Incorporated

Via Email: