



Indian River Employer Clinic Interest Survey

Which agency do you work for?		Response Percent	Response Total
Board of County Commissioners		58.92%	350
Sheriffs' Office		17%	101
Clerk of the Courts		11.11%	66
Property Appraiser		6.23%	37
Supervisor of Elections		0.67%	4
Tax Collector's Office		6.06%	36

Total # of respondents **608**.
Statistics based on **594** respondents; **0** filtered; **14** skipped.

Where do you normally go for medical care for your minor illnesses?		Response Percent	Response Total
Primary Care Physician		57.19%	346
Virtual Visits (using a smart phone or video chat)		1.65%	10
Urgent Care Center		34.88%	211
Convenience Care Walk-In Clinic (such as at CVS orWalgreens)		6.12%	37
Emergency room		0.17%	1

Total # of respondents **608**.
Statistics based on **605** respondents; **0** filtered; **3** skipped.




How likely are you to visit an Employer Clinic to treat your minor illnesses?		Response Percent	Response Total
Very likely		58.51%	354
Would consider		29.75%	180
Would not use an Employer Clinic		11.74%	71

Total # of respondents **608**.
Statistics based on **605** respondents; **0** filtered; **3** skipped.

How likely are you to visit an Employer Clinic for health coaching/chronic condition management?		Response Percent	Response Total
Very likely		39.04%	237
Would consider		40.69%	247
Would not use an Employer Clinic		20.26%	123

Total # of respondents **608**.
Statistics based on **607** respondents; **0** filtered; **1** skipped.

How likely are you to visit an Employer Clinic for biometric screenings? A biometric screening is a clinical screening that is done to measure certain health characteristics. The goal of a biometric screening is to give you a snapshot of your health and alert you to any possible health risks. Biometric screenings usually measure height, weight, body mass index (BMI), blood pressure, blood cholesterol, and blood sugar.

		Response Percent	Response Total
Very likely		57.99%	352
Would consider		25.54%	155
Would not use an Employer clinic		16.47%	100

Please list any concerns you would have about using an Employer Clinic.	Response Total
	241
I think it would be great!	
NONE	
<p>Would this take the place of a primary care doctor who you have a long term relationship and knows your health history?</p> <p>Required to go to the clinic for referrals to specialists, when you have an ongoing illness.</p> <p>Cost - Would the employee be required to pay more if they choose to forgo the Clinic and go to their primary care doctor.</p>	
CONFIDENTIALITY OF SENSITIVE MEDICAL INFORMATION.	
personally I go to specialists for my health issues so an employer clinic would not work for me.	
I would be more likely to use an employer clinic if it operated more like a primary care physician's office versus a walk-in clinic. I prefer a primary care physician because you can create a professional relationship and the physician is familiar with or has access to your health history.	
<p>I would not use an employer clinic at all if I still had the option to use my own doctor. Even if I had to drive more to get to my own doctor, I would still prefer that and to work with someone of my choosing. If I want a clinic, I will just use one of the MANY walk-in-clinics that we have around here. Why spend the money on an Employer Clinic when pre-existing walk-ins are already here? Drop the costs on walk-ins and it might encourage people to go there more. Also, you will never be able to get rid of ER visits that don't result in an admission. What happens if someone cuts themselves late in the evening after the clinics have closed? They have no choice but to go to the ER to get stitched up. No admission for stitches...Driving up the costs for us to go to the ER is unfair because you think people are needlessly going there. Where else are they supposed to go after the walk-ins close?</p>	
No concerns	
I do not subscribe to the County's healthcare plan, as I bring my own insurance from a prior, long-term occupation from which I'm now retired.	
Concerns would be the way the clinic would work. Yes, they would see us as patients but still answer to our employers who pay the bill. I feel that we would not get the same care that we could get elsewhere plus if someone were to ever leave employment here they then would have to go through the hassle of re-establishing with another physician else where.	
How much is it going to cost me?	
Confidentiality	
I would go to a clinic vs urgent care if it was convenient and if I had confidence in the staff and services provided. I would also go to a clinic for health screenings & biometrics.	
I use urgent care when I am unable to see my GP. I recently have set up with a female GP and would not change doctors.	
Larger increase in healthcare costs!	
Privacy. Running into co-workers.	
My previous employer had an on site Doctor's office. I have no concerns. It would be convenient and easier than going to CVS Minute clinic or a Primary Care Dr.	
none and would gladly use the clinic if offered.	
None	
<p>I don't believe your health care and your workplace should be under the same umbrella. Part of the beauty of health insurance is to choose which doctor/healthcare provider you want to use based on your preferences. I believe most people have standing relationships with certain doctors and want to be able to continue to go to them due to the level of comfort and knowledge of their history. It's hard to start fresh with a new doctor. I also like the anonymity of not having the same doctor as my work colleagues. No one needs to know that I was at a doctor and with an employer clinic, everyone knows everyone.</p>	
I would be concerned that the Employer Clinic might get too overwhelmed considering the number of County employees especially if you were to use it as your primary care physician. Also, would it be cheaper for employees?	
If an employer clinic is established will it eliminate the ability to go to our Primary or a walk-in should we need it. Or would there be an additional fee such as a "facility fee" that we are charged with the new plan	
Cost	
I already have a long standing relationship with current doctors.	
Access to physicians, as opposed to a nursing, PA or MA only staff.	

I think it's a great idea. I was actually discussing this earlier today.
None
No thank you. Smaller government for me.
I THINK THIS IS A GREAT BENEFIT FOR THE COUNTY AND THE EMPLOYEES. THIS WOULD HELP KEEP MEDICAL COSTS DOWN. A WIN WIN FOR EVERYONE!
The only concern I have is if this will raise the employee's cost for insurance. If it significantly raises the cost of our premiums, it would hurt my pay and I don't like the idea of having a job just to pay for insurance. I cannot afford for the insurance premiums to go up too much. Otherwise, I think it is an excellent idea.
Cost.
My only concern would be what it would do to insurance costs. If it would raise costs of insurance in order to build I would be opposed to it because lately every time we receive a cost of living adjustment it seems our insurance rates go up as well.
I think as an Urgent Care or Walk-in facility it is a good idea. I would not use it as a Primary Care.
great idea
If there is an employee clinic that we can go to would that eliminate altogether going to a Walk-In clinic if need be? Would the clinic be accessible 7 days/week like the walk-in clinics? Is there a co-pay involved? I would definitely want to stay with my Primary Care Physician for physicals, etc.
If the clinic would have personnel that is fully qualified to perform medical functions and give proper advise/care
With the almost yearly increases in health care coverage costs, I don't understand how setting up and maintaining a clinic will be cost effective to us. Since salaries of the professionals will likely be capped, what quality of healthcare would we get? I foresee good physicians moving to the private sector to earn more, and we are stuck with looking to replace them with? Just a thought, How about joining other municipalities in attempt to having more leverage in obtaining lower costs for health coverage?
I have an established relationship with my current Dr. who ironically works at Urgent Family Care right here in Vero. I feel that she understands and listens to me and I'm not sure I would be willing to leave her.
N/A
Answers are provided under the assumption that the medical professional on staff would be a RN, PA, or DO at a minimum
it would be very helpful
ii THINK IT WOULD BE VERY CONVIENENT FOR COLDS, ETC.
No concerns. This should happen ASAP. Please stop dragging your feet and make this happen.
If this would bring the cost down for family coverage, 2 adults I would do it. Not sure why the county doesn't consider an HMO seems like it would cost less. Came from Georgia with BCBS paying 39.00 a month for family coverage for 4 people it was an HMO much smaller company.
I would be worried about not having the same doctor consistently in an employer clinic.
Privacy
Increased monthly health care fees
No concerns at this time as little information is yet available. I believe this to be a positive step forward.
Thank You
No concerns at all. It is very beneficial to the county and it's employees, this would be a great resource for everyone.
I don't have any concerns.....I think it would be great, and convenient
How much it will cost, will it be an additional deduction on my paycheck? How private will my information be from my employer? Can non-employees use the facility to supplement the costs? Will it be available for families? Will specialists be made available? I would love to have a time-frame available to see a dermatologist or a chiropractor.
Cost, how convenient it is, Ability to get an appointment
I would use this rather than Urgent Care for after-hours medical care for minor injuries or illness. Otherwise, I'd just use my primary care physician.
Would not have the same doctors to follow my health care
Not open for long enough hours

I have no concerns. It's a great idea as long as quality health care is provided.
I usually don't see anyone unless the illness heads towards major. Minor illnesses I treat at home as it's more convenient. If there was a clinic, I might actually have minor illnesses treated.
Would prefer to maintain continuity of care with my primary care physician.
Patient confidentiality, or lack thereof.
I have no concerns. Indian River County needs This, I had a clinic at my last fire department and it was fantastic everyone in the county utilize it it was cheaper and more convenient please make this happen ASAP
Information could possibly be used against employee if information was shared with the employer.
N/A
Confidentiality, work conditions/hours/pay/insurance coverages potentially being affected, vaccine/medication/care mandates
No concerns. Would very much like to see one
Receiving appropriate treatment and not rushed to move on to another patient
My concerns are not so much with a clinic as I have been seeing my physician for a number of years and he knows my history and any current issues I have. Additionally, he is convenient to my home in Sebastian,
None, it seems like a good idea.
I do not have any concerns, in the past, when I worked for Martin County Property Appraiser Office, which they had an excellent facility and no copays and also a pharmacy onsite. I have always used Employer Clinics.
None that I am aware of.
Due to a very long patient history with my primary doctor, I wouldn't change doctors.
No concerns, it might be a good idea to have one. For most of my health care needs I feel it's best for me to stay with a primary care physician as they know me best and I've been established with them for quite a while.
Quality of care, and confidence in the health care professionals is most important in any health needs that I have.
I don't think it will be utilized for the money it will cost to implement it. Perhaps lower costs on other medical option instead of a clinic that most likely won't be used.
I would not like to be limited to whom we would be able to see because some medical conditions require specialty doctors that are not local such as Mayo Clinic etc.
NONE AT THIS TIME.
HOW INSURANCE WOULD HANDLE IT
No concerns
would this be used by family members also? would there be multiple locations?
Same as anywhere else. Quality of the equipment, staff, etc
Others may operate more like a Primary Care Physician's office, establishing long-term relationships of care with patients and offering a comprehensive range of services. I would be interested in the possibilities
I am not familiar with it. If it would be a "compliment to our plan" would our insurance cover it and we would be responsible for copays. Is this just for County workers regardless of the division? Why are they considering this?
Increased cost in insurance premiums
Locations, one or multiple? Confidentiality, better worker comp help? Would referrals to specialists be easier/faster to get? Co-pays be less? Would it be employees only, or extended to our immediate family?
privacy
Behavior/Mental Health care would also be great

Cost
Confidentiality
Availability

None. I think it would be an awesome resource for all employees.

None! This is a great idea!

Are they able to make "referrals" to and for out of town/network doctors.

Will the providers be the same or will they rotate between other clinic (contract employees)?
Or will they be county health employees ?
I truly believe this will save county dollars and possible increases in health insurance due to inflated EMergency room prices and private practices. Hopefully county administration could visit PBCfR Palm Beach Fire Rescue county clinic as it's been a huge success.

Currently I am still utilizing the virtual visit. Hoping to go to regular visits soon.

My two concerns for an employee clinic are the quality of care by the provider and having timely access without having to wait weeks for an appointment. I have experienced both of these issues at St Lucie boccc and city of PSL. Thank you.

Privacy

I will forever keep medical and employer separate. If this is mandated, I will drop my insurance and still go to my primary care doctor!

None. Would appreciate the convenience.

none

No concerns, but I don't go to doctor's offices very often.

When can we start using it?

Quality of health care

So as long that the Health Information kept confidential, The Employer has no access to the employee health records

We should have had this already

This is a great idea. I can't believe it's taken this long to even talk about it.

cost and would it be available 24/7?
how easy would it be to be seen

Will be retiring in near future.
Live in Brevard county.

None

i HAVE A PRIMARY CARE PHYSICIAN WHICH I USE FOR THESE SERVICES ON A REGULAR BASIS. MY DOCTOR WOULD ALWAYS BE MY FIRST CHOICE. SHOULD MY DOCTOR LEAVE PRACTICE, I WOULD SIMPLY FIND ANOTHER PRIMARY CARE, PRIMARILY BASED ON REFERRAL FROM FRIENDS, FAMILY AND CO-WORKERS

Quality. My interest would greatly depend on the quality of care provided.

I WOULD LOVE A EMPLOYEE CLINIC ON SITE, VERY CONVENIENT FOR THE COUNTY EMPLOYEES.

Would the information be share with my primary care physician in order to keep records up to date?

I think it is hard enough to find a doctor(s) that you like and once found it would be hard to get me to change.

could employee clinic services be provided by local urgent care and practitioners?

Would dependents who are currently on your insurance be allowed to use this facility as well, such as spouse and children?
Would Retired employees and they spouses who are on insurance be allowed to use?
Would there be an additional or increase in current insurance to cover the coast of building and maintaining this facility or would it just be covered by the people who actually use it?

I don't think I have any at this time.

I would be concerned about the availability of the clinic and the possibility of seeing the same healthcare professional. It is important to me to build relationships with my providers so that I feel like they understand my history and other health concerns.

For a minor illness, it may be one thing, but I have a primary doctor that I trust and, as such, much prefer to go to for my health and wellness needs.

no concerns, just would use it over other options that are cost effective for the plan as well

I think it's a great idea!

Eventually the cost would be the excuse for a rise in insurance cost and come out of all employees pockets. However, if we don't than again it would be an excuse as well. So all in all it seems like a façade for premium rise.

Cost

No Concerns, I think it is a great idea!

NA

I would still like to have the option to be able to go somewhere else at a reasonable price.

I would be concerned about relying on this clinic then having it cease to be available it budget issues arise.

It has been very difficult to get into see my Primary Care Physician in the past two years due to snowbirds. End up having to go to a walk-in-clinic when sick.

If the County does start a clinic, it would have to be equipped to see sick patients'- same day they call and without a long wait time. Would want to have a GOOD Rated Doctor or PA. Someone that is willing to take the time to talk and review chart, you are not just a number. Need someone that understands women's hormone changes: weight gain, thinning hair and not say it is part of getting older. A Holistic Approach since usually not covered by insurance.

I have been established with my primary care physician and specialist for many years. Not sure if I would use the Employee Clinic or not.

I have been with my primary Doctor for a very long time and do not wish to change to someone who does not know my medical history.

My wife has chronic conditions that are being managed by her primary physician and specialists for numerous years presently.

My decision would be based on care provided. As with any doctor if I felt the care was substandard I would not continue. I've been with my PC Dr. since 2005 so I would be more inclined to use employer clinic as urgent care rather than Primary care.

This is awesome. Thank you for considering this option.

Privacy would be the only concern.

None.

Its a nice option to have as long as it wouldn't become a sole source

Would depend on the doctor and the comfort level and amount of trust for me personally.

Cost

I am afraid my privacy will be infringe upon.
I am afraid they will not have doctors, they will be interims or etc.
The wait time is very long. I can go to my doctor and not have a long wait time.

None that I can think of at this time.

Privacy issues, employees discussing others health among themselves around fellow employees. Fellow employees trying to discover information about each other.

I prefer to use a doctor that is familiar with me. Not interested in walk in clinics

Location
Availability. How long it takes to get an appt.

NO concerns

All answers above are dependent on more information provided. Like cost to visit, experience of healthcare providers on site, etc.

none

No

I would not like to give up my existing Internal Medicine Specialist, who acts as my primary care physician as well. I also would be concerned that my employer would potentially have more direct access to my care, based on reports that the clinic would need to provide to the employer.

My primary care physician already does all this and has all my records. Would consider only for an immediate urgent need.

Location would be the only issue. I'm not driving to the north end of the county from where I live off Oslo Rd. when I can go to the Care Spot on 58th and 60.
I think it is a great idea. This county would be moving in the right direction.
None
I would not want to give up my primary care doctor if this comes into effect. I would hope that doctor's that are currently in network wouldn't be then made out of network so we couldn't see our primary doctor's and have to use this employer clinic.
None
Need for continued confidentiality.
Would there still be patient doctor confidentiality or would I have to fear taking to the doctor about issues and it getting out and turning into public knowledge at my employer.
Concerned the initial start-up cost would be passed along to the employees.
I have no concerns, I think it would be a great idea to implement this idea.
Having assisted with the opening with the Care Here clinic for the SDIRC, I feel that they have their benefits. The clinic for the SDIRC was slow to develop but after establishing, employees did like the convenience. The biggest issue is finding the perfect provider fit for your employees. There are several individuals that have undocumented health issues because they do not have a PCP and often times critical illnesses are found by the clinic physicians through the BMI/Annual physical screenings. This is an great benefits to employees but I would feel that it should not be staffed by Cleveland Clinic, as their reputation has soured in the mouths of patients and physicians alike.
The cost co pay, location, hours...
The plan premium costs for our health insurance keeps going up substantially EVERY year. The expensive gold plan forced many to go to the cheaper silver plan that is water-downed plan from what we previously were offered. Due to economic hardship employees were forced to opt for the lesser quality plan. Please do some homework and fix the rising premium costs. Think out of the box and offer the employee clinic. Affordable, good health insurance is one of the benefits of why I left private industry that hit me with a a huge pay cut. Now i am paying more and more to have it.
\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$\$
None
None
Is this open to immediate family/dependents of employee? Quality of health care/treatment provided and credentials of medical staff. Would service hours be 24/7 to accommodate those who work varying shifts?
No concerns
None
Will there be availability of Appointment Times and Days. Its a great way for self care with out having to take off for dr appts. It gives gauge of changes in weight and blood pressure.
I have established doctors
Patient confidentiality in the employer-employee setting here is terrible. My supervisor should not know anything about my medical history, conditions, or concerns unless I provide those to them. HIPAA violations should not occur.
Time open and the health care professional doing the exam. Is any of my information open to public record request?
Will services rendered from this clinic be offered only to Federal Agencies in this county? or other non-federal agencies in this county as well?
cost
getting same day appointments if sick
Privacy
I would be concerned that eventually I would not be able to continue to see my current doctors.
N/A
I am happy with my PCP which is rare. I would guess the clinic would only be as good as the staff managing it.
Employer provided medical service does not appeal to me. Health care should not be provided by employers.

Reduction in health insurance service to offset the cost of obtaining the Clinic.
Conflict of interest potential exists between two parties, right?
Cost and privacy
Confidentially and H.I.P.A. (H.I.P.P.A.)
The only concern would be the price.
Not at this time
It's an excellent idea and you should proceed.
I have a private insurance
I like my own Doctors
Would this clinic be open on off days such as Saturdays and/or Sundays
Only concerns are quality of doctors and keeping the same doctors for continuity of care.
none, I think its a great idea
My question, like alot of people, is how will this be funded? I'm sure it has to come from somewhere, will it be deductions from county employees, and say the decision is not to have a clinic, will that cause our insurance premiums to go up, due to the chance we had for employer healthcare clinic?
What would also be nice to see if the county offered a child daycare for parents. I'm sure that could be funded somehow, there's always a way, sometimes what lacks is planning and initiative.
My only question is cost.
not having the option of using the Doctor of MY choice...
It would be nice to have a clinic on campus available to employees.
To much personal information, and total access to all my health records. That can be stored, stolen or hacked by a third party. I have been using the same Doctor for twenty years, and every three months I have biometric screening done and yearly blood work. The only one that I sign access of my records to is my wife & Doctor. I do not have much faith in the internet of personal data, and personal health information to be made available to my employer or any third party. Thank you.
I would only worry if the access would be open to different schedules
None
wait times probability of getting an appointment.
Access. I live in Satellite Beach.
Accessibility
Quality of clinicians. Quality of equipment and diagnostic tools. Customer service
I do not have any concerns and think it would be a great idea to have this type of clinic for county employees.
WOULD THE HOURS BE AVAILABLE TO OUR 12 HOUR SHIFTS.WOULD WE GET MEDS FOR FREE OF AT A REDUCED RATE. WHAT SORT OF SCEENINGS WOULD THEY OFFER TO SAVE ON COPAYS THAT WE PAY AT OUT REGULAR DOCTORS OFFICES.
would consider if copays were less; such as x-ray copay...at \$200 each time, plus mri if needed, it becomes quite costly!
will consider
what would the difference be in using a primary care and going to an employer clinic
That it could possibly limit your healthcare options or providers.
Privacy. Where would the clinic be located? I would want assurances my medical information would remain private.
if the county thought we were unfit Loss of job.

I usually would rather visit my primary doctor or specialists that I have already been working with. I have used Employer clinics and have had mostly good experiences, however, I have also seen employers push you to go there instead of a place of your choice. And that concerns me and I wonder if they have access to whether or not you went for a visit. My main concern would be that I like my doctors and have been working with them for a long time. But I would certainly consider going to an urgent care type facility that wouldn't cost more. Otherwise, if there is a charge to visit, I'd rather just go where I go now.

confidentiality

MY ONLY CONCERN WOULD BE "WHO" THE DOCTOR IS AND IF I WOULD GET ALONG WITH HIM/HER.

If it will lower the insurance costs I would be happy because our insurance costs are rising faster than cost of living, every year we get a COLA then it is negated and then some by rising insurance costs.

Would be concerned about the quality of the personnel employed at the employee clinic.

No privacy ..and I can see the Hippa law being broken..

Have established primary care provider as well as specialists & would likely not change.

With the Health Insurance I have now, there is no out-of-pocket expense when I go to my primary care physician. So if there were any charges associated with the clinic, I probably would not use these services.

would want to continue with the current doctors that I am established with.

This is a terrible idea

None

No concern.

Hours of Operation. Would dependents on the plan have to utilize the employer clinic as well?

medical private and confidential information not reported to employer

I think it would be a relief to not wonder if I am choosing to visit the right Dr or not. I don't know how to pick a DR on my own. I would be glad to have an employer health community.

I'm concerned about any cost involved.
I have been involved in another employer clinic where there was no charge and it worked very well! Hoping this will too. Would definitely cut down on healthcare cost.

depends on location and hours (as I don't live in IRC)

I would be concerned if the clinic didn't have the equipment or staff to treat me or my family. Being turned away for any reason would be a huge disappointment. It would be great if a clinic was equipped to treat what an urgent care walk in facility could treat.

I don't carry county health insurance so I would be unlikely to use the clinic.

If it would not be available to retirees, then this survey is moot.

Cost and privacy

When I worked at Orange County we had an Employer based clinic for injuries that occurred on the job. The staff they hired were mostly physician's assistants or entry level doctors. I still can not throw a ball or run thanks to poor treatment they provided over 30 years ago.

I would consider using employer clinic for minor issues but would prefer Primary Care for anything more serious/chronic. My concern with the employer clinic providing more comprehensive services is that it would eliminate other options and/or be more costly.

I would need a few more details to consider this.
Thank you

Concerns about limited operating hours and/or weekend visits. Also, concerns about lack of pediatric care for dependents for minor illnesses.

no concerns

Costs

Great option as long as it doesn't foreclose the options we have now.

Part time not covered by insurance

I have no concerns. I used to be part of an organization which used Care Here for their employee clinic. It was great. It is really a benefit I miss and would love to see the County pick up.

Quality of care and proper funding for needed equipment would be a major concern with the past funding of IRC government entities.

Hours of operation. Also will my family be able to use the clinic.

None.

I believe an employer clinic would benefit everyone who works for the county.

I think it would benefit the county and its employees to have the clinic but we need to see the numbers. Other counties are able to do this, find out how they make it successful.

Total # of respondents **608**.
Statistics based on **241** respondents; **0** filtered; **367** skipped.