

INDIAN RIVER COUNTY LIBRARY SYSTEM

Long-Range Plan of Service

2019-2022



Indian River County
Library System

Indian River County Main Library
1600 21st Street Vero Beach FL 32960
(772) 770-5060
www.irclibrary.org

INDIAN RIVER COUNTY LIBRARY SYSTEM
LONG RANGE PLAN 2019 - 2022

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Mission Statement

The mission of the Indian River County Library System is to provide the means by which people of all ages, interests, and circumstances may avail themselves of the recorded wisdom, experiences, and ideas of others. In support of this mission, library materials are assembled, organized, and made accessible to all. Opportunities for personal, educational, cultural, and recreational enrichment are offered. Collections of library materials, services, and programs are planned and developed to respond to individual and community needs. A trained and skilled staff and the latest technologies are employed to facilitate and enhance the use of resources of the library system.

By committing themselves to excellence in all facets of the library system's services and operations, the library administration and staff reaffirm the democratic ideals upon which the American public library was founded.

General Principles of the Library System

Purpose:

Public libraries, through their services and facilities, contribute to the quality of life in the communities they serve. A public library system committed to excellence will assist in enhancing the quality of life for all of the residents of Indian River County.

Service Principle:

The users of the Indian River County Library System deserve the highest quality service possible to fulfill their educational, informational, cultural, and recreational needs. High quality library service is dependent upon the following factors: well-selected and well-maintained collections of library materials in adequate numbers to respond to user needs, the availability of qualified and enthusiastic personnel, convenient hours of service, inviting physical facilities accessible to all segments of the county, implementation of the latest technology, and the financial resources to meet library needs of the county residents.

The Indian River County Library System subscribes to the principles and statements included in the Library Bill of Rights and its interpretations and the Freedom to Read Statement, in the latest versions, as adopted by the American Library Association.

Standards:

The Indian River County Library System recognizes the importance of standards appropriate to public library service. Standards are developed by the American Library Association, the Florida Library Association, the State Library of Florida, and other similar organizations responsible for the

development of standards. Unless otherwise excepted, such standards are used as guidelines for the library system.

General Information

The Indian River County Library System includes the Main Library, located in downtown Vero Beach; the Brackett Library, a joint-use facility with Indian River State College, located on the Mueller Center campus in Vero Beach; the North Indian River County Library, located in Sebastian; the Law Library, located in the Main Library, and the Gifford Youth Activities Center Library, located in the Gifford community. The system employs 43 staff (FTE). The FY 2018/2019 proposed budget for the library system is \$4,031,695.00. The facilities total 106,347 square feet. The Main Library is 49,389 square feet; the Brackett Library is 30,000 square feet; the North County Library is 25,445 square feet, and the Gifford Library is 1,513 square feet.

The System offers access to 472,787 items, including audio visual and electronic materials. There is also an extensive Florida history, genealogy, and Civil War collection which include online databases, historic maps, and microforms.

The library system has been automated since 1991, and upgraded periodically and as recently as 2017. Polaris is the automation vendor. All library applications are automated. Upgrades are done as available.

The Friends of the Library organizations offer support for all the system libraries. Volunteers provided 10,796 hours of service to the System in FY 2016/2017.

Library Hours of Operation:

Main Library

Mondays & Thursdays	10:00 - 8:00
Tuesdays, Wednesdays, & Fridays	10:00 - 5:00
Saturdays	10:00 - 4:00
Sundays	1:00 - 5:00

Brackett Library

Mondays, Thursdays, & Fridays	9:00 – 5:00
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Tuesdays & Wednesdays 12:00 – 8:00

North Indian River County Library

Mondays - Wednesdays 10:00 - 8:00

Thursdays & Fridays 10:00 - 5:00

Saturdays 10:00 - 4:00

Gifford Library

Tuesday, Wednesday, Thursday 1:00 – 5:00

Fiscal Year 2016/2017 Library System Statistics

Circulation: 1,065,444

Library Visits: 559,943

Reference: 326,580

Program Attendance 57,504

History

Library service for Indian River County was the main objective of the Vero Beach Woman’s Club in 1915. There was community support and in 1916 the building opened serving as a library and a club house. As the population and usage increased, the need for a larger space became evident. Several of the community and the Woman’s Club formed the Indian River County Library Association.

A fund drive ensued and a 7,000 square foot facility was built across from City Hall. The library opened in 1962. An addition was built in 1974. LSCA funds were awarded in 1983 to build a meeting room and a reading room (\$25,000.00), and the building was increased to 9,500 square feet.

In 1981, the Sebastian River Library Association was organized by the Sebastian Junior Woman’s Club. The North Indian River County Library began as the Sebastian Area County Library and was first opened in May, 1983, in a small building which formerly served as Sebastian City Hall. The library was governed by the Sebastian River Library Association, but received most of its funding from Indian River County. In October, 1986, the library became a division of county government and plans were soon

underway for a new facility as usage and the collection had outgrown the 2,400 square foot building.

A new facility was opened and named the North Indian River County Library, reflecting its service commitment to more than Sebastian residents, in November, 1990. As the end of the decade came nearer, it became necessary to once again plan for more space. In 2002 the Library was expanded and remodeled to its current size of 25,445 sq.ft.

In 1985, LSCA funds provided for a system development plan (\$6,000.00). Cecil P. Beach and Darro C. Wiley prepared the report entitled "The Indian River County Library Organizational Analysis and Needs Assessment." This report was approved by the Indian River County Board of County Commissioners in January, 1986.

In June, 1986, LSCA funds provided for an automation planning grant (\$7,000.00). RMG Consultants, Inc. prepared the "Plans and Recommendations for Automated Systems and Services for Indian River County Library System." Pat McClintock prepared the report, and he updated the report in 1989.

In September, 1986, a 5.9 million bond issue passed 3-1 by the citizens of Indian River County to build 2 new facilities, fully automated. In July, 1987, Richard L. Waters was selected to prepare library building programs for the North Indian River County Library and the Indian River County Main Library.

In November, 1990, the new 17,470 square foot North Indian River County Library facility opened. In February, 1991, the new 39,666 square foot Indian River County Main Library opened.

Both facilities were expanded in 2002. The North Indian River County Library is now 25,445 square feet and the Indian River County Main Library is 49,286 square feet.

The Indian River County Law Library was established in 1957. Indian River County took over the complete responsibility of operating and maintaining the Law Library in October, 1989. In January of 1995, the new Law Library

opened in the new Court house with 3,993 square feet. Due to space needs of the Courthouse, the Law Library was relocated to the Main Library in 2012.

In 2003, a small library outlet was opened in the Gifford Youth Activity Center building.

For several years, discussions had taken place with Indian River State College to build a branch on the Mueller Campus in Vero Beach. In 2002, the Board of County Commissioners approved this location for the next branch library. The Board also approved the expenditure from sales tax revenues.

In March, 2004, the Board of County Commissioners approved a contract with Harvard Jolly Cleese Toppe Architects and Ruth O'Donnell, library consultant, to prepare the "Indian River County Library Master Facilities Plan, 2005 – 2025." This report was approved by the Board of County Commissioners on March 15, 2005.

In January, 2005, the Board of County Commissioners agreed to deposit \$4.3 million dollars in the Indian River State College Foundation account to be eligible for a state dollar for dollar match from the Legislature.

The Legislature approved this match and plans proceeded with this facility. The 30,000 square foot Brackett Joint-Use Library opened on October 28, 2009.

Government

The Indian River County Library System is a division of the General Services Department. The Library Services Director reports to the Assistant County Administrator, who reports to the County Administrator, who reports to the Board. The library system's budget is funded from the general fund.

Library Descriptions

Indian River County Main Library

The collection has 257,008 cataloged items in addition to the microfiche, microfilm, and map collections. The collection includes materials in all formats, including electronic resources and E-books. There is also a

collection for the visually impaired. The emphasis of the collection is general reference and Florida history and genealogy. Main Library staff is shared with the Brackett Library.

Equipment is available for public use, as well as public computers. Wireless Internet access is available.

There are seven study/typing rooms, 1 classroom, 1 conference room, 1 meeting room with capacity of 20-25, and a 200-seat capacity multimedia meeting room. The children's department has a large story time pit.

The Adult Literacy Service of Indian River County maintains its office in the lobby area of the library. The Friends of the Library Gift Shop and office are also located in the lobby area of the library, and the Friends' Used Book Depot is in another location.

The Vero Beach Art Club exhibits local artists' works throughout the year. There are three display cases for special displays, and the lobby has two large bulletin boards. The Friends purchased display boards for specific subject displays and displays from the Florida Humanities Council.

The library serves as an early voting site.

The Friends sponsor the lease plan program that provides patrons with additional copies of popular books and DVD's (System-wide).

Programming is on-going for adults, young adults, and children. For children, the library offers Books and Babies; pre-toddler, toddler, and 3-5 year old storytimes; after school programs; art; music; sign language; summer programs; field trips and tours; and special programs throughout the year.

Programs for adults and young adults have included poetry, genealogy, babysitting, calligraphy, belly dancing, yoga, breathing, sign language, art, music, monthly concert (on the lawn), talent shows, writing, modeling, career, creative writing, drama, illustration, photography, public relations, crafts, cultures, summer programs, and special programs throughout the year. The Friends sponsor author presentations.

Indian River County Law Library

The Indian River County Law Library is located on the second floor of the Main Library. The Law Library provides legal resources and information for the community. Resources are provided for patrons, students from junior high school through graduate school, paralegals, judges, attorneys, law enforcement personnel, and the general public.

The Law Library offers Lois Law and basic law references in print form.

There is no charge for any of the Law Library services.

North Indian River County Library

The collection includes 117,660 items in many formats, including electronic resources and E-books. Wireless Internet access is available.

Library users have access to the collection through the Polaris system's online catalog. Equipment is available for public use, and public computers are also available.

A meeting room, seating 200, a conference room seating 10 and three study/typing rooms are available for groups or individuals to reserve and use. All are heavily booked by community groups, boards, literacy tutors, etc. A Storytime Room in the Children's Department provides a special area for children's programming.

The library sponsors and/or cosponsors many programs for all age groups, often with support from the Friends of the North Indian River County Library.

Programs for preschoolers and toddlers are offered by the Children's Department. Staff visits Headstart Centers monthly, as well as offering programs in the library to local preschools. During the summer a full schedule of programs for children of all ages is offered. The Friends offer film programs each Thursday from January through April. Several reading/discussion groups, poetry and writing workshops have been offered. Musical programs are very popular.

Exhibits are displayed monthly in the library covering a variety of subjects and types of objects. Some belong to local collectors or craftsmen; others are traveling exhibits offered by a variety of sources. Fees are paid by the Friends organization. Through the programming, meetings and displays offered, the library has become a cultural center for the north county area.

More information about the resources, programs and materials of the North Indian River County Library can be found on the website:

www.irclibrary.org

Brackett Library (Indian River County/Indian River State College Joint-Use)

The Brackett Library is located on the Mueller Center campus of Indian River State College in Vero Beach, Florida. This two-story, 30,000 square feet facility is a full service public library branch of the Indian River County Library System. The Brackett library offers services to patrons of all ages, students, and faculty.

There is a computer Instruction Lab that can be used both by the College and the public with 37 workstations. Equipment and public computers are available for the public.

Brackett has 89,493 cataloged items. Programs for all ages are also offered throughout the year (including concerts on the lawn). There are 4 study rooms, a reserve room, a small classroom, a 20 – 25 seat conference room, and a 50 – 75 seat meeting room.

The “Vero Man” historical exhibit is housed on the second floor of the Library.

Close proximity to the Charter High School lends to numerous cooperative projects.

Gifford Library

The collection has 10,160 cataloged items. The collection’s focus is K-12 in numerous formats. Public computers are also available and wi-fi access.

The library is located within the Gifford Youth Activity Center building. The Center provides varied and numerous programs for all ages in the Gifford Community. The facility is located next to the Gifford Aquatic Center and a park. There is a gymnasium within the facility.

The Center serves as a voting precinct. Indian River State College offers a computer lab and classes, along with Project Hope, Upward Bound, and Adult Basic Education.

Community Profile

Indian River has a humid, sub-tropical climate with an average coastal temperature of 72.6 degrees. The county is 502.872 square miles and is located on the east coast between Brevard and St. Lucie Counties.

The following information is from the “Profiles of Florida 2014.”

Population of the county is 141,994 (2013 estimate).

The average age is 48.9.

Per capita income--\$31,630

Median Household--\$45,274

Average Household--\$72,710

Woods & Poole 2014 State Profile

Ages 0 - 17: 18.7%

Ages 18 – 34: 15.6%

Ages 35 – 54: 23.9%

Ages 55 – 64: 14.5%

Ages 65 – 79: 18.6%

Ages 80 & Older: 8.7%

White: 87.4%

Black: 9.3%

Asian: 1.4%

Hispanic: 11.7%

Native American: 0.4%

Percentage of population over 25 with 12 or more years of school completed:
86.7%

Percentage of population over 25 with 16 or more years of school completed: 26.8%

Percentage of population over 25 with a master's degree or higher: 10.2%

There are 2 high schools, 1 freshmen learning center, 4 middle schools, 1 exceptional school, 1 Alternative Education school, 13 elementary schools, 5 Charter schools, Adult and Community Education School, Gifford Youth Activities Center, and the Indian River State College Mueller Center.

The Vero Beach Art Museum, Riverside Theatre, Riverside Children's Theatre, and the Vero Beach Theatre Guild provide cultural, recreational, and classroom programs for the community year round. There are numerous golf courses, beach parks, and parks within the county. In addition, there is the aquatic center, North County pool, and the gun range. Indian River County residents can enjoy the Environmental Learning Center, McLarty Museum, Mel Fisher Museum, McKee Botanical Gardens, Laura Riding Jackson Home Preservation Foundation, Windsor Polo Club, and the Disney Resort.

The Vero Beach Sports Village offers sports-related activities throughout the year.

Regional Profile

The North Indian River County Library has traditionally been considered to serve the communities of Sebastian, Roseland, Fellsmere, Wabasso, Orchid Island and unincorporated areas of Indian River County north of Hobart Park. There are no actual boundaries for service within the County, however, as the library is a branch of the Indian River County Library system, and together with the Main Library and other branches, serves all of Indian River County. For the purpose of pointing out the distinguishing features of this branch, however, we will look at the characteristics of the communities listed above.

The estimated population of Sebastian, Fellsmere and Orchid Island, Wabasso, and Roseland is 31,475.

The north county area has five elementary schools, a middle school, a high school and an exceptional school, as well as a charter elementary and a charter junior high school. There are three preschools in the area and three

Headstart centers. Along with a growing home school population, many students use the library extensively. Students in this area often continue their education at Indian River State College or Brevard Community College.

Recreational opportunities are offered by Adult Education, the Indian River County Recreation Department, the City of Sebastian Recreation Department, the Sebastian Sharks football and cheerleading league, the Sebastian Soccer Association and Sebastian Little League. Golf courses are available in Sebastian and Winter Beach. The North County Aquatic Center offers a variety of water activities, and a new softball park is located nearby. The Sebastian Inlet State Park and Recreation area, as well as county parks and beaches provide many opportunities for outdoor activities.

The Environmental Learning Center at Wabasso causeway, the McLarty Museum on A1A, and Mel Fisher's Treasure Museum in Sebastian provide other interesting experiences for residents and visitors. The Sebastian River Medical Center provides a series of health-related programs each year.

Many organizations thrive in the north county area, reflecting the diverse interests of the community. Many of these organizations hold their meetings in the library meeting room each month, such as Welcome Wagon, the Fishing Club, the Sebastian River Area Historical Society, the Treasure Coast Archeological Society, the Pelican Island Preservation Society, and various property owners associations. Service groups, such as the Exchange Club, Rotary Club, Chamber of Commerce, Sebastian Junior Woman's Club and Sebastian Woman's Club meet elsewhere.

Library Roles

Indian River County Main Library

Primary roles are “reference center,” “independent learning center,” and the “popular materials library.” Secondary roles are the “preschooler’s door to learning,” the “formal education support center,” and the “community activities/information center.”

The library actively provides timely, accurate, and useful information to those in pursuit of job-related and personal interests. Staff provides on-site and telephone reference/information services, interlibrary loan services, research

classes, provide Internet, online reference resource services, and assist with Florida history and genealogy research. The library supports individuals of all ages who are pursuing a sustained program of learning independent of any educational provider. Comprehensive collections are available to support their varied interests, from career development and basic skills to writing for publication and advanced historical research.

Information is available in many formats, including microfilm and fiche, Internet, and online resources. The collection strengths are in literature, business, medical, history, Florida history, county history, war information, maps, and genealogy.

Staff is knowledgeable in general, as well as specialized reference.

Wireless Internet and public computers are available.

Over 70% of the materials budget is expended on reference, Florida History & Genealogy, online services, and nonfiction materials, supporting the primary roles of “reference center” and “independent learning center.”

The primary role of “popular materials library” is supplemented by the Friends of the Library book lease plan. The Friends donate annually for the purchase of multiple copies of popular materials. The library features and promotes the use of current, high demand, high interest materials in a variety of formats for persons of all ages. The “new book” area is located just inside the entrance to the library.

One of the secondary roles is the “preschoolers’ door to learning.” The library encourages preschoolers to develop an interest in reading and learning by providing services for children and for parents and children. The library promotes reading readiness from infancy. Programs are offered weekly for these age groups and their parents: babies, toddlers, preschoolers, day cares, and grade school children. Knowledgeable staff is available to assist with patron’s needs.

The children’s collection includes materials for the home schoolers, curriculum enrichment, adult basic education, recreational, educational, magazines, audio visual, online resources and Internet. Board books, picture

books, easy books, paperbacks, read-a-longs, computer games, puppets, fiction and nonfiction books are available.

The “formal education center” is another secondary role. The library assists students of all ages in meeting educational objectives established during their formal course of study. Assistance and materials are available for elementary and secondary students, college and technical school students, adult basic education and adult literacy students. Research and computer classes are taught for each type of student and for every level. The library has informal agreements with Indian River Community College, Webster Business College, and Flight Safety.

The library is also considered a “community activities and information center.” The library provides both meeting room space and equipment for community, governmental, and library related and library sponsored programs. Meeting rooms available for public use are: 1 large multimedia room, 2 conference rooms, a 25 seat meeting room, 1 classroom, and 7 study/typing rooms.

The library maintains a high profile as a clearinghouse for current community information. The Information & Referral database is available for downloading. The Genealogical Society has indexed the local newspaper and obituaries. Two large bulletin boards are available for the public in the lobby and 3 more are available on the second floor. Public information from numerous community organizations is made available on the first floor.

Indian River County Law Library

The primary role of the Law Library is “reference center.” The library actively provides timely, accurate, and useful information for the legal profession and for residents in their pursuit of job-related and personal interests. The library promotes on-site and telephone reference & information services, interlibrary loan services, Internet and online resources access.

North Indian River County Library

The primary role is “popular materials library.” The library features current, high demand, high interest materials in a variety of formats for persons of all ages. The library actively promotes and encourages the use of its collections.

Multiple copies of best sellers, new titles in all formats are required. The staff is knowledgeable about current, popular interests and anticipates “hot” titles.

The secondary roles are the “independent learning center” and the “preschooler’s door to learning.” The library supports individuals of all ages pursuing a sustained program of learning independent of any educational provider. The library is the only institution available to persons regardless of age or the ability to pay. Reference materials and how-to manuals in all formats are available for the independent learner. Staff must be available to assist in the pursuit of interests and to guide to the appropriate materials. The facility provides comfortable reading areas, and space is available for quiet study.

The library also encourages young children to develop an interest in reading and learning through services for children and for parents and children together. The library promotes reading readiness from infancy, providing services for self-enrichment and for discovering the pleasures of reading and learning. The library provides a place designated for preschoolers to satisfy their curiosity, stimulate new interests, and find information. The library promotes early reading, contributing to successful performance in formal schooling. The collection has a variety of materials and formats for prechoolers and adults working with young children. Staff is knowledgeable about early childhood development and children’s literature.

Indian River County/Indian River State College Brackett Library

The primary roles of the Brackett Library are “formal education support center,” “reference center,” and “independent learning center.” These roles are based on the type of branch the Brackett Library is and may be further supported by usage statistics.

The secondary roles are “popular materials library” and “preschooler’s door to learning.”

Instructional classes are held in the computer lab and group study is held in the larger study room. Programs based on the Main Library programs are held for all ages throughout the year, including the outdoor concerts.

Library Survey

The Indian River County Library System conducted public forums in the Winter of 2018. Eight forums were conducted, 2 for staff and 4 for public with 2 at the Main Library, one at Brackett Library and one at North County Library. Each forum was conducted in the same format with the topic headings being the focus of discussion. The headings were : facilities, programs, collection, technology and other. About 60 citizens attended and discussion among the groups was common. The comments were recorded and cataloged. The most common topic and or complaint was the hours of the various libraries and the lack of staffing. Brackett Library was the most noted with the lack of Saturday hours. The second most requested topic was to have more programming. The third most noted topic was the look of the Main Library with dated furniture and paint. Saturday hours for Genealogy were also a highly requested topic, we have none at this time. More than 150 comments were recorded at the forums. It was clear at these forums that our citizens care very much about the Libraries. Some of the comments were questions that staff could answer at the time and resolve. Some of the questions were from lack of knowledge of our programs or services and some were requests for specialized services.

The Indian River County Libraries conducted a Library Survey in the Spring of 2018. We provided the survey both online and in paper form in the Libraries. The online survey tool allowed us 100 responses which we received and the paper form was provided throughout the Libraries. The survey was conducted over a two week period. Survey is attached. Brackett Library received 37 responses, Main Library 297 responses and North County 342 responses.

The largest overall request was for more hours-for all libraries, with Brackett the most requested for Saturday hours. The survey consisted of a ranking system with excellent, good, fair, needs improvement. The two questions at the bottom were, “what do you value about the library and how could the library or its services be improved, if at all?” The most offered comment about what they value about the Library was the staff and then the services. The comments overall were very positive and the responders gave the staff some great ideas. The majority of people wanted more: more books, more staff, more hours, more services, more classes and more DVD’s. Many of the comments centered on staff and how they know our patrons’ names and are so

positive. It was a great experience but did not give us the forward thinking that we were hoping for, there were not unique new ideas. We are in the process of addressing the comments and making changes where warranted.

Goals, Objectives and Activities

Four Service Responses have been identified County-wide that the Library staff will be achieving by using goals, objectives and activities. These service responses were created as a result of the information that staff gathered with the library survey and the public forums. The goals objectives and activities fit under the service responses.

The four service responses are:

- Reading, viewing and listening for pleasure
- Lifelong Learning
- Physical and virtual spaces
- Youth and Family engagement

Service Response-Reading, Viewing and Listening for Pleasure

Goal:

Provide current, high demand and high interest materials in a variety of formats to meet patron demand, which supports the primary role of “popular materials library”.

Objective:

Make available popular materials in all formats in sufficient quantities to meet public demand in a timely manner.

Activities:

- Continue the Friends of the Library’s book and DVD lease plans for multiple copies of popular, best selling and well reviewed titles.
- Expand the audio visual collections of DVDs, music CDs and audio books
- Expand the E-Book and downloadable audio collections
- Offer cultural and recreational programming for the public, community groups and organizations
- Offer book groups, writing groups and classic film groups

Service Response- Lifelong Learning

Goal:

Provide patrons with timely, accurate and useful information in a variety of formats, which supports the primary roles of “reference center” and “independent learning center”.

Objective:

Make available materials and technology to answer patron’s needs for information on any subject in which they have an interest or a need to learn.

Activities:

- Provide in-house, Internet, telephone, online and interlibrary services to best meet individual needs.
- Provide training and access to the Internet and online resources for patrons and staff.
- Evaluate and determine which format for which resource is the most user friendly and cost efficient
- Keep all resources current, both in print and technology
- Build and Maintain a comprehensive reference collection, Florida History & Genealogy and non- fiction collections to assist patrons with their pursuit of job-related, scholarly or personal interests.
- Continue to digitize historical information & photographs.
- Develop an ongoing plan to extend the hours of Brackett and North County Libraries to assist the public with their information needs.

Service Response-Physical and Virtual Spaces

Goal:

Provide safe and welcoming spaces to meet, interact, read and study.

Objective:

To have all four of our libraries be considered as “Community Gathering Spaces” by our patrons. To have our buildings be multiple use destinations for our community and to meet the needs of all ages

Activities:

- In 2019 complete the full interior painting of both the Main Library and North County Libraries.
- In 2019 complete the replacement of the security camera systems at both Main Library and North County Library.
- Provide study and meeting spaces for community use
- In 2019 complete the replacement of much of the public furniture at the Main Library and some of the furniture at North County Library using the money from the sale of the old library.
- Continue to repurpose spaces in all the Libraries as our collection needs change.
- Provide updated technology for community use including printing and computers.

Service Response-Youth and Family Engagement

Goal:

Encourage children of all ages to develop an interest in reading and learning and self-enrichment.

Objective:

Provide assistance & resources for youth of all ages from birth forward to meet their educational objectives and a love of reading and learning.

Activities:

- Provide weekly storytime programs for babies, toddlers, preschoolers, day care centers and grade school children.
- Provide special programming through the year including holidays, a summer reading program and evenings
- Develop the collection for children for curriculum enrichment, home schoolers, education, recreation and information.
- Assist parents and caregivers in encouraging their efforts to foster a love of reading in youth.
- Develop selected reading lists for all ages and levels for children, parents, and teachers.
- Make available resources and knowledgeable staff relevant to the students' needs.

- Provide resources that supplement each level of study and cooperate with the local schools.

Technology

A technology plan is on file with the State Library. Certification of approval of this plan has been received.

Facilities

In March, 2004, the Board of County Commissioners approved a contract with Harvard Jolly Cleese Toppe Architects and Ruth O'Donnell, library consultant, to prepare the "Indian River County Library Master Facilities Plan, 2005 – 2025." This report was approved by the Board of County Commissioners on March 15, 2005.

This revision prepared by Anne M. Shepherd, Indian River County Library Services Director, August, 2018.



INDIAN RIVER COUNTY LIBRARY SYSTEM

Please take a moment to answer this anonymous survey about the library. All questions are optional.

How would you rate each of the following library services?

Customer Service

Excellent Good Fair Needs Improvement N/A

Collection (books, DVDs, music, newspapers, etc.)

Excellent Good Fair Needs Improvement N/A

Programs (classes, storytimes, etc.)

Excellent Good Fair Needs Improvement N/A

Online services (website, catalog, research databases, etc.)

Excellent Good Fair Needs Improvement N/A

Computers and printers

Excellent Good Fair Needs Improvement N/A

Internet access

Excellent Good Fair Needs Improvement N/A

Facilities

Excellent Good Fair Needs Improvement N/A

Hours of operation

Excellent Good Fair Needs Improvement N/A

Overall, how would you rate the library?

Excellent Good Fair Needs Improvement N/A

What do you value most about the library?

How could the library or its services be improved, if at all?