

INDIAN RIVER COUNTY, FLORIDA

MEMORANDUM

TO: Jason E. Brown, County Administrator

CONSENT

THROUGH: Dan Russell, Information Technology Director

From: Manuel Cabo, Telecommunications Manager

SUBJECT: Addendum to E911 PSAP Services Agreement between Indian River County (IRC) and AT&T

DATE: September 20, 2020

BACKGROUND:

On February 16, 2010, the IRC Board of County Commissioners approved a new contract service agreement with AT&T, for E911 PSAP (Public Safety Answering Point) services, among other AT&T services agreements, also approved on that date.

On May 8th, 2018 this contract agreement was extended for two years. The agreement is now due to be amended / extended in order to maintain current AT&T pricing structures.

IRC Telecommunications is submitting a proposed addendum to extend the existing AT&T E911 PSAP services contract, covering 911 ANI (Automatic Number Identification) services, and 911 ALI (Automatic Location Information) services. These AT&T services allow IRC 911 Call Centers to quickly identify the AT&T telephone number from which a 911 call is originating, as well as the street address where the AT&T telephone line is located. This allows emergency services to be dispatched to the correct address, in the event the caller cannot speak, or the 911 call is interrupted.

ANALYSIS

The new AT&T contract addendum extends these E911 services for a 12 month term, with an option for two additional one year renewals, at the discounted rate structure that is currently in place. The extension of this agreement maintains this discount and shields the County against Telecommunications services rate increases.

AT&T is the only Telecommunications area service provider available that can provide the necessary services for the IRC PBX telephone systems, and for the new AT&T VoIP telephone systems, currently utilized by the County.

FUNDING

This AT&T services agreement extension will apply to all telephone lines in use by all offices under the Board of County Commissioners and all IRC Constitutional Offices, including the IRC Supervisor of Elections office, and the IRC Sheriff's office. There are a multitude of individual accounts that will be served through this agreement. The extension of this agreement will ensure that there will be no change to the existing pricing schedules. There is no cost associated with the extension of the AT&T E911 PSAP services agreements.

BCC Agenda Item: Extension of 911 PSAP services agreement between Indian River Count (IRC) and AT&T September 20, 2020.

RECOMMENDATION

Staff recommends that the Board of County Commissioners approve the AT&T E911 contract addendum, in order to maintain the current reduced pricing structure for AT&T E911 PSAP Service rates and authorize the Chairman to execute the addendum.

ATTACHMENTS

Contract Addendum for AT&T E911 PSAP Services, Case Number FL20-0234-02

DISTRIBUTION

AT&T Business Solutions