



A Subsidiary of
Comtech Telecommunications Corp.

September 4, 2024

Karen Rackard
911 Coordinator
Indian River County Emergency Services
911 Mapping Tech
4225 43rd Avenue
Vero Beach, FL 32967

Dear Karen,

This letter is about the Guardian equipment utilized in the processing of 9-1-1 calls that is currently in use by Indian River County Florida. This equipment is referred typically as the Guardian 9-1-1 system.

The system is maintained by AK Associates, an authorized Solacom distributor and service organization. AK Associates is the only such organization with factory trained and certified personnel located in Florida with the requisite experience to perform full installation and maintenance on your Solacom equipment.

If you have any further questions, please feel free to contact me at 937-609-1911.

Regards,

A handwritten signature in blue ink, reading "Anthony A. Parrott". The signature is fluid and cursive, with a large, stylized "A" at the end.

Anthony A. Parrott
Vice-President Sales
Solacom – a subsidiary of Comtech Telecommunications Corp.