

INDIAN RIVER COUNTY, FLORIDA  
M E M O R A N D U M

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**TO:** Honorable Board of County Commissioners

**THROUGH:** Jason E. Brown, County Administrator

**THROUGH:** Tad Stone, Director of Emergency Services

**FROM:** Maria Resto, Emergency Services Manager

**DATE:** October 11, 2019

**SUBJECT:** Approval of Text to/from 911 Contract

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**BACKGROUND:**

In July of 2014, the State E911 Board voted unanimously to support the deployment of Text to 911 in the state and encouraged every county to begin planning and implementation. To promote a statewide Text-to-911 implementation, the State E911 Board is providing financial support and so far, IRC has received a special disbursement of \$50,000 toward Text to 911 project.

On December 5<sup>th</sup>, 2017, the Indian River County Board of County Commissioners approved upgrades to the County's E911 System including the necessary infrastructure to receive Text to 911 services, and approved AK Associates as the sole source vendor.

**DESCRIPTION:**

For the past few months, we have been gathering information and analyzing all the steps necessary to finalize the project. Staff has reached out to AK Associates, our current sole source 911 maintenance provider to develop cost estimates and timelines for implementation. The attached quote details non-recurring and recurring fees for the County's Text to 911 system. It includes the installation and setup of two VPN routers, two dedicated circuits to deliver texts, carrier coordination, licenses, and support. The total annual recurring fee for FY19/20 is \$16,867.34 and the non-recurring total is \$12,318.60, plus an additional \$3,628.66 for the first 5 years of network and hardware support. Subsequent years will not include a onetime discount, therefore the future recurring cost will be budgeted for \$20,659.34. With the approval of this contract, Indian River County Text to 911 is expected to go live in 2020.

**FUNDING:**

The Text to 911 Project is a budgeted expense and will come from 911 Surcharge Fund.

<b>ITEM</b>	<b>Amount</b>	<b>Account Number</b>
Text to 911 (non-recurring cost)	\$12,318.60	12013325-068003
Text to 911 (recurring cost)	\$20,496.00	12013325-035120

**RECOMMENDATION:**

Staff recommends that the Board approve the Text to/from 911 work quote submitted by AK Associates, and authorize the Purchasing Division to issue purchase orders for the work and subsequent recurring costs.

**ATTACHMENT:**

1. Text to/from 911 Quote