

INDIAN RIVER COUNTY, FLORIDA
M E M O R A N D U M

TO: Honorable Emergency Services District Board of Commissioners

THROUGH: Jason E. Brown, County Administrator

THROUGH: Tad Stone, Director
Department of Emergency Services

FROM: Erin Baskins, Staff Assistant IV
Department of Emergency Services

DATE: April 14, 2020

SUBJECT: Approval of Purchase for New EMS Report Writing Software

It is respectfully requested that the information contained herein be given formal consideration by the District Board of Commissioners at the next scheduled meeting.

DESCRIPTIONS AND CONDITIONS

Staff is seeking the purchase of new report writing software for EMS and Fire reporting from ESO Solutions to replace the currently outdated software platform. The current software is becoming increasingly problematic with the advancing technology over the years. The report writing software is used to write detailed EMS and fire reports, reporting to the State, National and Federal reporting agencies, and for billing purposes.

Staff has evaluated ESO Solutions EHR Suite, which will allow us to write and retrieve reports, analytical data for reporting purposes to all the required agencies and for QA/QI to enhance training and providing enhanced services to the community. ESO EHR also allows for better communication with hospitals with the Health Data Exchange. Hospitals will receive enhanced reporting on the patients that are being transported. Indian River County Fire Rescue utilizes a communication application known as TrackEMS to notify the hospitals of an impending arrival. TrackEMS gives vital information and is capable of transferring information directly to the Stroke and Cardiac teams in the hospital while Fire Rescue personnel are still on scene. ESO incorporates that technology into their software, which will in turn decrease our need for the current cell phone app that is being utilized.

In the interest of obtaining and bringing the software online as soon as possible, staff is requesting the Board waive the requirement for bids for the purchase, subscription and maintenance of the software.

FUNDING:

Funding for the report writing software is available in the approved FY 2019/2020 budget from the Emergency Services District Funds as follows:

ACCOUNT DESCRIPTION	ACCOUNT #	AMOUNT
Emergency Services District/Fire Rescue/Computer Software	11412022-035120	\$58,991.10

Recurring expenses will be \$57,405 annually, which will be included in the FY 2020/2021 budget request.

RECOMMENDATION:

Staff recommends the Board waive the requirement for bids for the purchase of new report writing software from ESO Solutions and authorize the Purchasing Division to issue purchase orders to ESO Solutions for the initial purchase, annual subscription, and maintenance and upgrade fees, as funds are approved by the Budget Department.

ATTACHMENTS:

1. ESO Solutions Contract