

# PROCLAMATION

## DESIGNATING THE WEEK OF FEBRUARY 11-17, 2018 as "2-1-1 AWARENESS WEEK"

**WHEREAS**, many times when individuals and families need help in meeting life's basic needs or are experiencing times of crisis and are not sure where to turn; and

**WHEREAS**, 2-1-1 is an easy to remember, easy to use three-digit number recognized as the central linkage point in providing individuals and families with the guidance, support and information they need to solve their problems; and with the crisis intervention and suicide prevention they seek to keep them safe; and

**WHEREAS**, Indian River County is fortunate to have 2-1-1 HelpLine, a service that is available any time of day or night that enables individuals and families to get the help they need...

As was the case when the caring staff at 2-1-1 were sensitive to a woman who had concerns for her elder brother. He suffered numerous strokes and falls while living with his frail wife who could no longer care for his needs. 2-1-1 staff was able to get him to into a safer living environment and find resources for his wife as well; and so many other real life stories...; and

**WHEREAS**, 2-1-1's specialized advocacy and support services also include the Help Me Grow Initiative which helps link vulnerable families to crucial services while 2-1-1's life-saving "Sunshine" daily phone calls continue to positively impact the lives of local housebound and/or isolated seniors—all at no cost to those participating; and

**WHEREAS**, 2-1-1 HelpLine service is free, confidential, available 24/7, with highly trained staff who assisted thousands of individuals in need of crisis intervention, assessment and referrals to community services. The staff at 2-1-1 will continue to provide that warm voice at the other end of the line, the caring assistance to the people of our community...and "Hope when you need it most!"

**NOW, THEREFORE, BE IT PROCLAIMED BY THE BOARD OF COUNTY COMMISSIONERS, INDIAN RIVER COUNTY, FLORIDA** that the week of February 11-17, 2018, be designated as 2-1-1 Awareness Week in Indian River County. The Board urges all citizens to be aware of the only telephone number they need to know to access information and referral to the programs and services in our community that provide assistance in such areas as Health Care, Insurance, Volunteering, Food, Day Care, Mental Health Counseling, Support Groups, Financial Assistance, etc.

Adopted this 13th day of February, 2018.

**BOARD OF COUNTY COMMISSIONERS  
INDIAN RIVER COUNTY, FLORIDA**

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