

Solid Waste Disposal District Customer Convenience Centers

Operating and Customer Service Standards Policy

“Provide Safe and Efficient Customer Service to all residents of Indian River County.”

“To maintain flow of traffic and to provide convenience to all customers.”

Indian River County Residents Only	1. Each driver’s license will be checked to confirm residency. Non-Compliance will result in denial of access to services.
No Large Vehicles or Trailers	2. Only passenger vehicles / light duty trucks are allowed. All large vehicles or vehicles with trailers (of any kind), box trucks, etc. must go to the landfill. This is to provide capacity and convenience for all county residents.
Load Limitations	3. CCC’s only accept a quantity of 3 cubic yards of materials per customer per trip with two trips maximum per day. Three cubic yards is approximately 4 feet by 6 feet by 3.5 feet.
Allowable Residential Materials	4. The CCC’s are for residential non-chargeable materials such as garbage, yard waste, recyclables, bulk-waste, scrap metal, tires and household hazardous waste items. Sharps containers are available for pick-up and drop-off.
No Commercial or Construction Debris	5. All chargeable items (concrete, yard waste greater than 3 inches in diameter, construction and demolition debris which includes carpet, lumber/wood, etc.) are only accepted at the Indian River County Landfill.
Prohibited Items	6. No Gasoline / Kerosine allowed for disposal at the CCC’s. Only propane tanks 20 pounds or smaller are allowed at the CCC’s. No signal flares. No unused medications and no biomedical waste.
Prohibited Behavior	7. No foul language, gestures, weapons, or explosives of any kind are permissible at the CCC!
Prohibited Activity	8. No Scavenging is allowed at the CCC’s. No buying, selling or tipping allowed at the CCC’s.
Limited Commercial Recycling	9. The CCC’s do allow the following items to be brought in by commercial businesses: loose plastic film, vape pens, cardboard, and recyclables. However, these items are not allowed: garbage, yard waste, bulk waste, tires, C&D waste, hazardous waste and electronic waste.
Enforcement	10. A violation of these policies and procedures and may result in a trespass issued by the Indian River County Sheriff’s Department.