



Office of *Attorney's Matters 04/03/2018*
INDIAN RIVER COUNTY
ATTORNEY

Dylan Reingold, County Attorney
William K. DeBraal, Deputy County Attorney
Kate Pingolt Cotner, Assistant County Attorney

MEMORANDUM

TO: Board of County Commissioners

FROM: William K. DeBraal, Deputy County Attorney *WKD*

DATE: March 22, 2018

SUBJECT: Memorandum of Understanding between the County and the Sheriff's Office for Standard Software License and Service Agreement

In 2005, the Sheriff's Office (Sheriff) made a presentation to the Board of County Commissioners (Board) concerning the state of the 911 software system used for incoming emergency calls and Sheriff and Fire/Rescue dispatching. At that time, the system had reached its end use stage and was in need of complete replacement. Following the Sheriff's presentation, the Board entered into a contract with New World Systems Corporation (New World) for a new system that included provisions for 911 emergency calls, dispatching, jail software and public safety information. The primary user of the software system is the Sheriff, as the majority of the 911 calls seek law enforcement assistance together with the system serving the jail, which is run by the Sheriff. The 2005 Agreement had a 5-year term which included annual maintenance, upgrades and support services.

The Sheriff, as the primary user of the software system, has continued to use New World for system maintenance since the expiration of the initial 5-year term. New World has merged with Tyler Technologies, Inc. and the Sheriff has entered into a Support Agreement (attached) reflecting this change. Staff has suggested that the County and the Sheriff enter into a Memorandum of Understanding concerning the Software Licensing Agreement so that each party's responsibilities concerning the Agreement will be set forth in the Memorandum. Over the 13 years the system has been in use, the County's share of the maintenance of the system has been approximately 10% with the Sheriff incurring 90% of the total cost of the maintenance. For Fiscal Year 2017-18, the total for maintenance under the Agreement is \$407,633.00 with the County's share being \$41,309.00. Tyler Technologies produces an annual itemized bill which is delivered to the Sheriff and the Sheriff and Emergency Services review the bill in order to determine which party is responsible for the itemized costs. The County then remits payment for its fair share of the costs. The attached Memorandum of Understanding memorializes this process.

FUNDING. The expense for this standard software license and service agreement is budgeted annually in Emergency Services District/Fire Rescue/Computer Software Acct#11412022-035120.

RECOMMENDATION. Staff recommends the Board of County Commissioners approve the Memorandum of Understanding with the Sheriff's Office for Standard Software License and Service Agreement and authorize the Chairman to execute it on behalf of the Board.

Attachments: Support Agreement
Memorandum of Understanding

Copy to: John King, Director, Emergency Services