

## Himanshu Mehta

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**From:** Jason Brown  
**Sent:** Thursday, August 1, 2019 7:05 PM  
**To:** Vincent Burke; Himanshu Mehta; Dylan Reingold  
**Cc:** Kristin Daniels  
**Subject:** Fwd: Additional Information

Let's discuss tomorrow.

Sent from my iPhone

Begin forwarded message:

**From:** "McNeight, Lisa" <[lmcneigh@wm.com](mailto:lmcneigh@wm.com)>  
**Date:** August 1, 2019 at 6:18:10 PM EDT  
**To:** Jason Brown <[jbrown@ircgov.com](mailto:jbrown@ircgov.com)>  
**Subject:** **Additional Information**

Good evening Jason,

Following our conversation today, Waste Management is requesting the below information related to processing of recyclable material in Indian River County, the first 4 reports should contain 12 months of information detailed by month:

- Inbound recycle tons, commercial and residential, delivered to IRC facility for processing
- Outbound recycle tons, delivered from IRC to Tropical
- Number of loads that are currently being rejected and directed to the landfill
- Tons received at IRC Landfill delivered by Tropical as residue
- June & July 2019 tons received at IRC Landfill as no charge (first 35%) from Tropical
- A copy of the Agreement between SWDD and Tropical for Recyclables Transfer, Processing & Marketing Services including Amendments
- Request the approval to inspect inbound material

On Tuesday July 30<sup>th</sup> during the meeting between Indian River County and WM, as the County explores options related to Universal Solid Waste Collection in the USA of IRC, WM requested the County to consider contract changes with an implementation as early as April 2020:

- Waiver of Administrative Charges related to cart deployment, re-routing and understanding the contract is still complex to the residents with having mandatory and non-mandatory services, the specific performance standard violations include:
  - Failure to resolve missed pickups or complaints with the specified time frame
  - Failure to repair, replace, or deliver a container or Roll Cart within three (3) Days of notification
- Vehicle and Collection Equipment General Requirements, such as frontline vehicle maximum age, as we explore truck inventory availability
- Redefine ancillary services such as overflowing commercial containers
- RFID requirement / Asset Management review of what is currently being reviewed by the County and in what manner and benefit
- Article 2.3 Renewal Option changed from sole option of SWDD to mutually agreed by SWDD and Franchisee

Please do not hesitate to reach out to me regarding clarification or further information.

Thank you,

**Lisa McNeight**

Area Public Sector Manager - North Florida

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**Waste Management**

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**Recycling is a good thing. Please recycle any printed emails.**