



September 19, 2017

Attn: Mr. John King - Director  
Indian River County Emergency Services  
4225 43rd Avenue  
Vero Beach, FL 32967-1671

Dear Mr. King,

This letter is about the Solacom equipment utilized in the processing of 9-1-1 calls that is currently in use by Indian River County Florida. This equipment is referred to typically as the Guardian 9-1-1 system.

The system is maintained by AK Associates, an authorized Solacom distributor and service organization. AK Associates is the only such organization with factory trained/certified personnel located in Florida with the requisite experience to perform full installation and maintenance on your Solacom equipment. If you have any further questions please feel free to contact me at 937-609-1911.

Sincerely,

A handwritten signature in black ink, reading "Anthony A. Parrott". The signature is written in a cursive style with a large, stylized 'A'.

Anthony A. Parrott  
Vice President of Sales  
Solacom Technologies Incorporated

Via Email: