

STEVEN DUERRINGER

RESTAURANTEUR/ LEADER

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Summary

Proven, versatile restaurant leader with a track record of success in people development, retention, and job engagement. Combines extensive leadership training with best-in-class communication skills to provide informative and effective in-person coaching and teaching.

Education

BACHELOR S OF ARTS – BUSINESS AND ECONOMICS
HENDRIX COLLEGE
2002 – 2006

Graduated magna cum laude with a 3.82 GPA

Founded the Franklin Literary Society in 2003

Member of the Student Senate 2004-2006

Treasurer of College Republicans 2002-2003

KINGWOOD HIGH SCHOOL
KINGWOOD, TX
1998 – 2002

President of the Kingwood Speech and Debate Team from 2001 to 2002

National Finalist in Lincoln-Douglas Debate and Domestic Extemporaneous Speaking

Experience

RESTAURANT MANAGER
CARRABBA'S ITALIAN GRILL
2015 – present

Grew restaurant sales at Royal Palm Beach location from \$2.60 million in 2014 to \$2.95 million in 2015 while exceeding the 35% flow-through goal. Identified as Senior Manager after 1 year. Four consecutive months of positive sales and traffic growth since arriving in Vero Beach. Added value to both environments by providing on-going feedback to Team Members and conducting clinics to hone their salesmanship skills and raise their standard of hospitality.

MANAGING PARTNER
CHILI'S BAR & GRILL
2008 – 2014

Promoted to General Manager in 2009 at the age of 25. Awarded the Norman Brinker Hospitality Leadership Award at the 2012 Annual GM Conference, finishing #3 in the brand in total results. Acted in many leadership roles within the organization including AVT champion, area financial champion, and area guest satisfaction champion.

GENERAL MANAGER
HURRICANE GRILL & WINGS
2006 -2008

Improved food cost by over 4% by implementing cost-controls and operating systems designed at reducing theft and waste.